

### OCCUPATIONAL HEALTH AND SAFETY PROGRAM **POLICY STATEMENT**

The Board of School Trustees of School District No. 79 is concerned with the wellness of all employees and committed to providing a safe and healthy workplace.

To facilitate this, District Administration will maintain a comprehensive Occupational Health and Safety Program that is consistent with Regulations of the Worker's Compensation Board (WCB) of British Columbia.

Further, the District will provide the requisite training program to ensure that all supervisory personnel are aware of WCB safety requirements.

Accordingly, all District Supervisory personnel shall ensure that all employees under their direction are properly trained and knowledgeable about their duties, and shall promote strict observance of established procedures and safe work practices.

All employees are asked to observe established procedures and the directions of their supervisor(s), report unsafe conditions and perform their duties in a manner which will meet the objective to eliminate accidents and enjoy an injury free workplace.

Name and Title

Jebruary 3, 2015

Date

February 3, 2015



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### 1.01 - SD79 Safety Manual

#### Introduction

The prime objective of the School District Health & Safety Program is to provide a safe and healthy work environment for all employees.

This safety manual does not cover all safety regulations in detail but rather focuses on the hazards which can cause serious accidents to employees and students.

This manual covers safety related instructions applicable to the school district. Some hazards noted in this manual are not covered by specific rules as the situation may differ from work site to work site. In these cases, you are directed to refer to your supervisor or administrator for specific directions regarding your situation.

Although these guidelines and procedures deal mainly with the "employee", this manual is also intended as a guide for school district students, where applicable.

All employees should make themselves familiar with the material in this safety manual together with the associated parts of the Provincial Health and Safety Regulations that affect their work environment.

Supervisors and department administrators should incorporate their workplace health and safety instructions and procedures in this manual, to enable their employees' easy access to all related health and safety material.

### 1.02 - Confidentiality

Pursuant to the requirements of the Freedom of Information Act and the Personal Information Protection of Electronic Documents Act, employee health and safety files are to be maintained in a secure fashion and protected from unauthorized access, collection, use, and disclosure.

Except as otherwise provided for, authorized access to the employee's file is limited to those employee's or authorized agents of the District who are directly involved in the management of the employees claim for compensation.

Disclosure of information and/or materials contained within the employee's file or any material pertaining to an employee's claim for compensation, shall be limited to the following criteria for disclosure:

- The employee whom the information is about has identified the information and consented to its release in the manner required.
- The release of this information follows an enactment of the Province of British Columbia or the Dominion of Canada.
- The release of the information is in compliance with a subpoena, warrant, or order issued by a court, person, or body with jurisdiction to compel the production of information.
- Release of this information as it pertains to a work-related injury is for the



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purpose preparing a submission or argument for a proceeding under the Worker's Compensation Act or other statutory act or regulation to an act of the Province of British Columbia or the Dominion of Canada.

To view their personal Health and Safety file or materials pertinent to these files the employee must provide a written request and proof of identification. This written request must be provided to the Occupational Health and Safety Manager with at least 24 prior hours' notice.



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### 2.01 - Responsibilities

In accordance with School District No. 79's Occupational Health and Safety Policy Statement, the District will develop and maintain a comprehensive Occupational Health and Safety (OHS) Program that is consistent with all applicable safety regulations.

#### Responsibilities

#### **District Administration is responsible to ensure that:**

- Supervisors and workers are fully trained in the safe performance of their duties and that they are made aware of all known health and/or safety hazards to which they may be exposed to.
- Reports of unsafe conditions, activities, or accidents are investigated and corrected without delay.
- Written safe work procedures and instructions are established for all critical tasks.
- All work locations, premises, and equipment are regularly inspected, and all unsafe conditions are corrected as quickly as possible.
- First aid facilities, equipment, and services are available and comply with the requirements as specified under the Occupational Health and Safety-First Aid regulations.
- Personal protective equipment is available, used correctly, and properly maintained.
- Prime or subcontractors are familiar with the District's Employee Health and Safety Program, and they assume full responsibility and accountability for working within the parameters of the District's Program and the Occupational Health and Safety Regulations.
- The Occupational Health and Safety Program is evaluated on an annual basis and, where deficiencies are noted, corrective action is taken.
- Support the position that all employees are required, as a condition of their employment, to work within the guidelines set out in the Employee Health and Safety Program, its policies, procedures, and guidelines, and as such, are subject to the application of progressive disciplinary actions for repeated non-compliance behavior.

#### Supervisors are responsible to ensure that:

- Those they supervise understand the District's Health and Safety Program requirements and their legal responsibilities.
- New employees are instructed in the safe performance of their duties.
- Required monthly safety meetings are facilitated.
- Only authorized, adequately trained employees operate machinery and equipment and/or enter restricted access areas.
- There is ongoing compliance with Occupational Health and Safety Regulations.
- Work-related injuries are reported in a timely fashion, that investigations happen when required, and that corrective action is taken when needed.
- Unsafe work conditions, acts, and work practices are corrected.



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- Employee safety training records are maintained and that staff under their supervision apply this training to their work.
- Where employees are found to be working in an unsafe manner, the supervisors concerns are documented, they provide additional and/or refresher education and training, and ensure that employees can complete the tasks in a competent manner noting that, if/when an employee repeatedly fails to comply with the safe work procedures, disciplinary action should be taken.
- Where changes occur in a safe work procedure, or where periodic review of safe practices is required, the supervisor provide training and any applicable Safe Work Procedures are updated.

## Employees are responsible to take an active part in the District's Employee Health and Safety Program by:

- Knowing the requirements of the Employee Health and Safety Program.
- Reading and understanding the District's policies, procedures, and general guidelines as it applies to their working environment.
- Complying with, and working in accordance to, written safe work procedures.
- Using or wearing protective equipment, devices, and clothing as required.
- Clarifying established work practices and written safe work procedures when unsure or when there is a question as to that process.
- Correcting unsafe acts, practices, and conditions as they arise and/or reporting them to the immediate supervisor.
- Reporting work related injuries as soon as possible after the injury or incident occurs.
- Not engaging in horseplay or similar conduct that may endanger staff or any other person.
- Ensuring that their ability to work without risk to his/her health or safety, or to the health or safety of any other person, is not impaired by alcohol, drugs or other causes.

#### **District Occupational Health and Safety Advisory Committee**

(Please refer to Section 2.03)

#### Site-specific Occupational Health and Safety Committees

As outlined in Occupational Health and Safety Regulations.



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### 2.02 - Definitions

The following definitions apply to all instances where such language has been used within the Employee Health and Safety Program including the production of work procedures and guidelines

#### **Definitions**

#### **District Administration**

The term District Administration shall refer to District senior management and include, but not be limited to, the Superintendent, Secretary Treasurer, Assistant Secretary Treasurer, and Directors.

#### **Due Diligence**

Due diligence means taking all reasonable care to protect the wellbeing of employees and co-workers.

#### Supervisor

A person who instructs or directs employees in the safe performance of their work duties.

## 2.03 – District Occupational Health and Safety Advisory Committee

#### **Role of the Committee**

The District Health and Safety Advisory Committee is not mandated through the Workers Compensation Act nor is it required to comply with Division 4 of the Workers Compensation Act. However, the Committee serves as a vital link between the Site Joint Health and Safety Committees and District Administration.

#### **Duties and Responsibilities of the Committee**

#### The Committee is responsible to:

- Hold regular meetings and properly record the proceedings.
- Review safety and health recommendations received from Site Joint Health and Safety committees recommending to management measures to correct unsafe conditions and procedures to ensure compliance with the Occupational Health & Safety Regulations.
- Recommend to management any appropriate action regarding unsafe equipment, working conditions, or practices, which pose a potential hazard.
- Encourage a safe environment for staff and promote awareness for safe work habits in the workplace.
- Recommend education and training that would enhance the overall health and safety program of the School District and its employees.



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#### **Elected Positions**

Each year during the October meeting the committee will elect two Co-Chairs for the coming year. These positions will rotate between member groups, but one position is occupied by a management representative and one must be an employee representative.

#### **Duties of the Chair:**

- Ensure new committee members understand their duties and responsibilities.
- Conduct the monthly meetings of the District HS Advisory Committee.
- Ensure committee members perform tasks assigned to them and attend meetings.
- Prepare the meeting agenda in conjunction with the Recording Secretary.

### 2.04 - Site JOHS Committees

School or site Joint Health and Safety Committees are mandated through the Worker's Compensation Act and are required to comply with the requirements of Division 4 of this Act. Under the Act Joint Occupational Health and Safety Committees only need to be established where 20 or more people are regularly employed. However smaller schools within the District are also encouraged to have joint health and safety committees.

Please refer to the Workers Compensation Act (Division 4) for clear breakdown regarding the duties, functions and responsibilities of the Joint Occupational Health and Safety Committee.

*Terms of Reference* for Site Joint Occupational Health and Safety Committees can be found in the Appendix for this manual.

### 2.05 - Refusal of Unsafe Work

The District supports the position that no employee shall carry out or have cause to carry out any work process and/or operate any tool, appliance or piece of equipment, when that person has reasonable cause to believe that to do so would create an undue hazard to the health and safety of any person.

Please refer to the School District website, Health and Safety section, for a flowchart that details the Refusal of Unsafe Work process as outlined in WorkSafeBC regulations.



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#### **Reference and Cross Reference Materials**

Worker's Compensation Act

Division 3

Division 4 - Joint Committees and Worker Representatives

Occupational Health and Safety Regulations

Part 3 Rights and Responsibilities

Part 3 Article 3.12 and 3.13

Cowichan Valley School District Administrative Procedure 160

Health and Safety of Students and Staff

**Contractual Agreements** 

**CUPE 5101 CA** 

USW 1-80 CA

CVTF CA

**Employee Health and Safety Manual** 

Appendix - Terms of Reference



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### 3.01 - Instruction and Training

All employees (supervisors and workers) must be committed to workplace safety and the stated objectives of the School District's Health and Safety Program.

Attaining a safe workplace requires safe and healthy attitudes and a commitment to achieve the stated objectives. Instruction and training in the different aspects of jobs throughout the District as well as various Safe Work Procedures will assist in attaining a safe workplace.

### 3.02 - Orientation

#### **District Orientation**

Familiarization of School District No. 79 (Cowichan Valley) Health and Safety Program procedures shall be given to all new school district employees, which will include:

- Standard safe work procedures and practices.
- Location of site first aid facilities.
- Procedures on reporting incidents/accidents and hazardous conditions.
- Compliance requirements and administrator's, supervisor's expectations.
- Personal protective equipment required to be used on the work site (e.g. safety footwear, hard hats, gloves, eye and ear protection etc.).
- Procedures for safe handling and use of hazardous materials, including introduction to the School District's WHMIS program.

#### Site Orientation

It is the supervisor's responsibility to ensure that every employee under their supervision receives adequate direction and instruction regarding the safe performance of their duties and is responsible for ensuring their work is performed without undue risk. Supervisors are required to ensure that all new employees receive general education and training including:

- The name and contact information of their supervisor.
- The employer's and young or new worker's rights and responsibilities under the Workers Compensation Act and this Regulation including the reporting of unsafe conditions and the right to refuse to perform unsafe work.
- Workplace health and safety rules.
- Hazards to which the worker may be exposed, including risks from robbery, assault or confrontation.
- Working alone or in isolation.
- Violence in the workplace.
- Personal protective equipment.
- Location of first aid facilities and means of summoning first aid and reporting illnesses and injuries.
- Emergency procedures.



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- Instruction and demonstration of the worker's work task or work process.
- The employer's health and safety program, if required under section 3.1 of the Occupational Health and Safety Regulation.
- WHMIS information requirements set out in Part 5 of the Occupational Health and Safety Regulation.
- Contact information for the occupational health and safety committee or the worker health and safety representative, as applicable to the workplace.

**Supervisors are also responsible to** provide specific education and training related to the nature of the work and the hazards they may be exposed to. Job specific training may include, but is not limited to, the following:

- The need for, and use of, personal protective equipment.
- WHMIS training related to specific hazardous materials that an employee is required to use or has the potential to be exposed to through the course of their employment.
- Fall protection.
- Confined space entry.
- Respiratory protection.
- Lock-out of powered equipment.
- Roof access for ball retrieval.
- · Emergency preparedness.
- Working alone.
- Violence in the workplace.

### 3.03 - Safe Work Procedures

The Worker's Compensation Act and Occupational Health and Safety Regulations require that written safe work procedures be developed for any work process that may present a risk of injury to an employee. In general, written safe work procedures should include:

- Any prerequisite education and training.
- Identification of potential hazards and the degree of risk.
- Information prepared by the manufacturer.
- Specifications for, and use of, personal protective equipment.
- With powered equipment, how to safely lock-out the power source for maintenance and/or repairs.
- How to safely complete the task.
- Reference to any additional instructional resources.

#### Responsibilities

#### **Supervisors are responsible to ensure that:**

- Written safe work procedures are developed, written, and available to workers under their supervision.
- They are completed by person(s) knowledgeable of safe work requirements and are competent and qualified to do so.



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- Every employee under their supervision receives adequate instruction and training into the application of the safe work procedures and where applicable and that staff demonstrate proficiency in the application of such procedures prior to the commencement of their work.
- Work is performed without undue risk.

#### **Employees are responsible to:**

- Read and understand the written safe work procedures and guidelines as they apply to their work environment.
- Comply with, and work in accordance to written safe work procedures.
- Clarify established work practices and written safe work procedures when unsure or when there is a question as to the process.

#### **Location for Written Safe Work Procedures**

#### **District-Wide Procedures**

Safe work procedures that are applicable district-wide are available on the school district website under Health and Safety.

#### Site-Specific Procedures

Site-specific procedures are procedures that are relevant to a limited and/or specific audience are not included as part of the district-wide employee health and safety manual.

Site-specific procedures must be kept onsite and forwarded to the Health and Safety Office for inclusion on the District website.

The responsibility for maintaining site-specific procedures rests with the site supervisor.

#### Manufacturer's Instructions

Manufacturer's instructions and product information may serve as written safe work procedures provided the information adequately addresses the issue of employee safety and provided that such documentation is kept onsite, and copies are forwarded to the Health and Safety Office.

### 3.04 - Training Records

Training records are an essential component of the District's Health and Safety Program. Whenever a District employee receives education and training related to health and safety a record of that training is required. Where such training requires a degree of proficiency prior to implementation of the work practice or procedure, the supervisors shall ensure that the employee both understands the process and demonstrates the required level of proficiency prior to undertaking the task.

#### Minimally, training records should include:

- The employees' name.
- The instructors' name.
- The topic of instruction.



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- The date of instruction.
- Proficiency requirements and demonstration of proficiency where appropriate.
- Copies of any "certificates" that may be required to verify completion and competency.
- A notation of date for re-fresher training if necessary or required by regulation.

Training records should be forwarded to the District's Safety Office and must be made available for review by WorkSafeBC Officers upon request.

### 3.05 - Contractors

All contractors hired by the School District must be made aware of the School District Health and Safety Program and the application WorkSafeBC regulations. These contractors shall be responsible for the health and safety of their employees while working for the School District, as regulated by the applicable acts and regulations.

Contractors are required to provide to the District, proof of coverage under the Worker's Compensation Act prior to the commencement of any work on District premises.

#### Reference and Cross Reference Material

Worker's Compensation Act
Part 3 Section 3
District Health and Safety Manual
OHS Program Policy Statement



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### 4.01 – Incident Notification

#### **General Information**

Part 3 Division 10 Item 172 of the Workers' Compensation Act requires that WorkSafeBC be notified immediately of any accident that:

- Resulted in serious injury or death of a worker.
- Involved a major structural failure or collapse of a building, bridge, tower, crane, hoist, temporary construction support system or excavation.
- Involved a major release of a hazardous substance.
- Involved a fire or explosion that had potential for causing serious injury to a worker.
- Was an incident required by regulation to be reported?

#### Responsibilities

District Administration, Principals, Managers, and Supervisors shall ensure that WorkSafeBC and the OHS Manager are immediately contacted should an incident as defined above under "General Information" occur.

#### Contacting the WorkSafeBC

24-hour call line: Phone 1-888-621-7233

#### Contacting the Occupational Health and Safety Manager

Monday – Friday 8:00 a.m. – 4:00 p.m. Phone 250-748-0338 After Hours / Weekends / Stat Holidays Cell 250-252-0629

### 4.02 - Injury Reporting

All work-related injuries or accidents, regardless of how minor or insignificant they may initially seem, are to be reported without delay. Prompt reporting of an injury aids in preventing delays in any potential claims process. Also, by reporting the incident to your supervisor, actions can be taken to help prevent similar incidents from happening again.

Injuries are to be reported to your supervisor using the WorkSafeBC Worker's Report of Injury or Occupational Disease to Employer – 6A, which is available on the District's website or from the WorkSafeBC website.

#### **Instructions for Completion**

Injured employees, requiring first aid, should report to the first aid attendant as soon as possible after sustaining a work-related injury. Any employee who sustains an injury/accident is required to fully complete a WorkSafeBC Form 6A.



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#### Following an injury, an employee must:

- Fill out the WorkSafeBC form 6A.
- Fax directly to the Occupational Health and Safety Manager at (250)748-2739.
- Provide completed form to your supervisor for follow up.
- If you make use of WorkSafeBC Teleclaim, you are still required to fill out a Form 6A and follow the steps above.

If an employee is incapable of providing information and/or does not return to work after seeking first aid, the WorkSafeBC 6A form should be initiated by a witness to the accident, a co-worker, or by the worker's supervisor.

#### Following an injury report, a Supervisor must:

- Ensure that an injury report has been forwarded to the Occupational Health and Safety Manager.
- If the incident is required to be investigated under WorkSafeBC regulations, the supervisor must initiate and complete an Employer Incident Investigation Report within 48 hours.
- Finalize the Employer Incident Investigation Report (EIIR).
- Once the investigation is complete the investigation forms must also be forwarded to the Occupational Health and Safety Manager.

### 4.03 – Accident Investigations General Information

Accident investigations are conducted whenever there was, or where there was potential for, a serious workplace injury, accident, or exposure.

The purpose of the accident investigation is not to place blame, it is to determine cause(s) and identify any unsafe conditions, acts, or procedures. The end goal being to prevent reoccurrence. When possible, accident investigations shall:

- Be conducted as soon after the accident, injury, or exposure as possible.
- Include the cause or causes of the accident.
- Identify any unsafe conditions, acts, or procedures and recommended corrective actions.
- Be conducted by employer and employee reps that are familiar with the process.

### Responsibilities

#### District Administration is responsible to ensure that:

- Accident investigations are conducted in accordance with regulations.
- Corrective action is taken where indicated or required.

#### Principals, Managers, and Supervisors are responsible to ensure:

- Immediate action is taken to reduce the risk of a repeat occurrence.
- That accident investigations are completed in a timely manner.
- That a copy of the accident investigation, including all corrective action taken is submitted to the Occupational Health and Safety Manager.



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#### The Occupational Health and Safety Manager is responsible to:

- Monitor that accident investigations are conducted as required.
- Provide assistance and/or conduct follow up on reports as necessary.
- Act as a resource to staff.
- Provide monthly summaries of all investigation reports or updates to the Health and Safety Advisory Committee.
- Forward all required documentation to WorkSafeBC.

#### The Health and Safety Advisory Committee is responsible to:

 Monitor that accident investigations have been conducted as required by the Occupational Health and Safety Regulations. (Section 3.4)

#### Site Joint Health and Safety Committees are responsible to:

- Review all employee injury reports completed by employees (that pertain to their school or site) and ensure that an accident investigation has been completed when required.
- Where additional corrective action may be necessary, make recommendations for further follow-up to the School Principal or Site Supervisor.

#### The immediate supervisor is responsible to:

- Preserve the scene of the accident/injury (wherever feasible) until such time as the accident investigation is completed.
- Conduct a Preliminary Accident Investigation with 48 hours.
- Assign or conduct an accident investigation where the incident resulted in:
  - o Death or critical condition with a serious risk of death.
  - o Involved a major structural failure or collapse such as a building, crane, hoist, temporary construction support system, or excavation.
  - o Involved the major release of a toxic or hazardous substance.
  - Resulted in the worker requiring medical treatment.
  - o Did not involve injury but had the potential for causing serious injury.
- Ensure that the investigation reports are filled in completely.
- Follow up on any corrective action recommended.

### <u>4.04 – Accident Investigation Process</u>

As much as is possible, accident investigations should include observational notes (taken shortly after the incident), fact finding interviews of all employees/witnesses involved, and an analysis of the investigative information that is collected. The goal is to find the root and contributory causes. The information must be input into the Employer Incident Investigation Report (EIIR) and a copy of that form forwarded to the Health and Safety Office. Finally, supervisors must follow-up on the incident to ensure that any corrective action taken is sufficient to prevent a recurrence of the incident.



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### 4.05 – Accident Investigation Routing Process

#### **Investigation Team**

Upon completion of an Employer Incident Investigation Report, the investigating team is responsible for immediately forwarding the report to the appropriate school principal or, for non-instructional areas, the appropriate site administrator or manager.

#### **School Principal or Site Administrator**

Upon receipt of the Employer Incident Investigation Report, the principal or site administrator is responsible to review the document, follow-up on the recommendations made, take corrective action as required, document any additional corrective action taken, and forward the completed report to the Occupational Health and Safety Manager.

The principal or site administrator is also responsible to ensure that a copy of the report, with names removed, is forwarded to the site safety committee and that a copy is posted in the designated area of the staff bulletin board.

#### Occupational Health and Safety Manager

The Occupational Health and Safety Manager is to forward a copy of and/or, present the information to, the Health and Safety Advisory Committee. Any required information will also be forwarded to WorkSafeBC.

### <u>4.06 – Vehicle Accident Procedures</u>

All motor vehicle accidents involving school district vehicles shall be reported to the employee's supervisor as soon as practicable. In the event of a vehicle accident (excluding School District busses) the operator shall:

- Stop, turn off ignition, set emergency/parking brake.
- Assist any injured, calling for medical help (ambulance) if necessary.
- Notify local police department and your supervisor to attend accident scene.
- Assist with traffic control if necessary.
- Check damage of all vehicles involved, carefully.
- If other vehicles involved, the vehicle operators must exchange the following information:
  - Name(s) and address(es)
  - Driver's license number(s)
  - o Insurance company name
- Complete School District Accident Report Form (refer to school District website, Health and Safety Section, for the Motor Vehicle Accident Report).
- Obtain a copy of the police accident report.
- In the event of an accident involving a school bus, the operator shall follow the procedures noted in the School District's Bus Driver's Manual.
- School district employees shall not discuss liability as future legal process may occur.



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### 4.07 - Safety Inspections

The completion of site safety inspections is a requirement under Provincial Health and Safety Regulations and are to be completed both on a regular basis and at appropriate intervals to ensure that prompt action is taken to correct unsafe conditions.

#### Responsibilities

#### **District Administration to ensure:**

An ongoing commitment to the completion of safety inspections is maintained.

### **Principals, Department Managers, and Supervisors must ensure that:**

- Safety inspections are performed on a regular basis.
- Corrective action is taken when required.

#### Occupational Health and Safety Manager is responsible to:

- Distribute inspection results to the District's Health and Safety Advisory Committee, and act as a resource to staff.
- Provide education and training on how to conduct a safety inspection if requested.

#### School and Site-Specific Safety Committee is responsible to:

- Perform the safety inspections on a regular basis.
- Provide additional recommendations for corrective action on an as needed basis.
- Ensure the completion of any corrective action as appropriate.
- Forward any unresolved issue directly to the Occupational Health and Safety Manager for further direction and/or follow-up.

#### District Health and Safety Advisory Committee is responsible to:

- Review safety inspection reports and recommendations from site committees.
- Provide additional recommendations for corrective action on an as-needed basis.

#### **Guidelines for Conducting an Inspection**

Safety inspections are a fact-finding process with an emphasis on locating potential hazards that can adversely affect employee health and safety. If the area to be inspected presents with a potential hazard that has not been addressed in the General Inspection Form, the inspection team should, during their inspection, add them to the form using additional paper if necessary.

Inspections are to be completed by persons familiar in how to conduct safety inspections. Where persons are unfamiliar with processes and equipment, teams should request the assistance of someone familiar with the work.

Completed inspection forms are to be forwarded to the School Principal or Site Supervisor for circulation to members of the school/site safety committee and a copy must be forwarded to the Occupational Health and Safety Manager.



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#### **General Housekeeping**

All school district employees shall maintain good housekeeping procedures in his/her work area, classroom, or vehicle, ensuring that:

- Any liquids spilled on the floor are wiped up. (Refer to MSDS if required)
- When applying liquids to floors, that signs are appropriately placed to warn of the hazard if other persons are in the building.
- All work areas are clean and clear of obstruction, arranged to allow the safe movement of employees, students, equipment, and materials.
- All rubbish including oily and used rags are disposed of in receptacles provided.
- Potential tripping hazards such as nuts, bolts, metal, scrap wood, paper clips, pencils, wire and any other such materials are picked up or relocated.
- All types of hoses are recoiled after use and stored appropriately.
- Storage areas are clean and tidy with material properly stacked in a safe and secure manner with no sharp projections that could cause injury.
- Heavy articles are not stored on overhead shelves.
- Telephone and electrical cords are not potential tripping hazards.
- Paper cutter blades are locked in the "down" position when not in use.
- The accumulation of work material is to be kept neat and tidy at all times.
- Materials are securely stored so as to not present a possible hazard by falling, rolling, or spilling.
- Filing cabinets will not fall forward when more than one drawer is opened.
- All materials are clearly identified as to content and hazards when applicable, referring to Material Safety Data Sheets (WHMIS).

#### **Classroom Inspections**

In the classroom environment rules should be developed to address safety factors for students and others, which should include:

- No climbing on shelves, bookcases, window ledges, or standing on chairs, tables and desks.
- Leaning out above ground floor windows.
- Safe plugging and unplugging electrical equipment.
- Safe moving of trolleys with televisions or other equipment.

#### In Addition:

- Students are not to lean back on chairs using only the two back chair legs.
- Students should be directed to stay away from areas "marked off" by the Operations Department.
- Scissors, utility knives, and other school tools should be routinely accounted for and kept under teacher control.
- Physical education equipment should be checked before use by students, to ensure it is safe or that it is set up so as not to present any hazard to students.



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#### **Reference and Cross Reference Material**

Worker's Compensation Act Division 10 Article 172

Occupational Health and Safety Regulations Part 3 Rights and Responsibilities Part 3 Accident Investigations

Employee Health and Safety Manual Section 5 – First Aid

Cowichan Valley School District Website, Health and Safety Section Injury Reporting Procedure Employer Incident Investigation Report



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### 5.01 - First Aid Program for Employees

In accordance with Section 3 of the Occupational Health and Safety Regulations and Part 3 of the WCB Practice Guidelines, the District is responsible to ensure that at each school or worksite there is first aid equipment, supplies, facilities, and first aid attendants and that they are adequate and appropriate for promptly rendering first aid to workers.

#### Responsibilities

#### **District Administration is responsible to:**

- Conduct an assessment to determine the level of first aid services required for a specific school or worksite (see section 5.04).
- Ensure that each school and non-instructional worksite is provided with an initial first aid kit that meets the minimal standards required by WorkSafeBC.
- Where less than 51 employees work at a single location, fund at least one regular full-time employee to receive Level 1 First Aid training or re-certification.
- Where 51 or more people are employed at a single location, fund at least one regular full-time employee to receive Level 2 First Aid training (or re-certification).
- In the event the "designated" attendant fails his/her first level 2 exam, fund one re-test.

#### Principals and Site Administrators/Managers are responsible to:

- Ensure that where the designated First Aid Attendant is absent from the workplace for either scheduled or unscheduled reasons, that an alternate designated first aid attendant is available.
- Provide employee first aid services in accordance with Health and Safety regulations and practice guidelines.
- Appoint a first aid designate and backup.
- Ensure signs are posted that explain how to request/receive first aid.
- Fund the first aid kit and/or bandage station replacement supplies.
- Ensure staff are familiar with the first aid.

#### Occupational First Aid Attendants are responsible to:

- Providing prompt service to employees with a level of care that is within the scope of their training and the Occupational Health and Safety Regulations.
- Giving priority to the administration of first aid to employees.
- Responding to all areas of the school facility and grounds.
- Objectively record, observe, and report signs and symptoms of injury and illness.
- Referring to medical attention those injuries and illnesses recognized as being serious or beyond the scope of the attendants training.
- Maintaining adequate first aid materials that meet with the minimum requirements under the WorkSafeBC Practice Guidelines.
- Have their original, current First Aid Training Certificate conspicuously posted at the workplace.

The designated OFA is responsible and has full authority for all first aid treatment of an injured worker until responsibility for treatment is accepted at a doctor's office, medical clinic, or hospital emergency room by an ambulance service acceptable to the WorkSafeBC or by a person with a higher equivalent first aid certification.



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However, the designated OFA does not have the authority to overrule a worker's decision to seek medical treatment or the worker's choice of medical treatment.

#### Occupational Health and Safety Manager is responsible for:

- Coordination of activities associated with a central registry for certified Level 1 and Level 2 First Aid Attendants.
- Coordination of activities associated with training when required.

### 5.02 – Student Injuries

Although your First Aid position with the Cowichan Valley School District is an occupational one, it is likely that you will find yourself at some point treating a student injury. None of the other forms in the First Aid Manual apply to student injuries; they do not apply to members of the public either. In the event of a student injury there is an online form that is filled out through SPP. In many cases this is done by the office staff; however, it is important for SD79 First Aid Attendants to know that the process is different for students than it is for staff. That way there is less delay in reporting.

A new web form for reporting incidents to the Schools Protection Program is ready for use by schools and school districts that have access to a PC running Internet Explorer. The advantages to the new form are:

- ease of use,
- a copy of the reported incident for your records,
- where necessary, timely contact from the branch, and
- the potential for frequent reporting of incidents based on your needs.

Training material can be found at https://www.incident-request.org/training/. The material explains:

- when to report,
- what type of incident should be reported,
- as well as 5 minute demonstrations on how to use the new web form.

The web form's URL is https://www.incident-request.org, please update your links. If you require the login details contact Gina Kueber.

Currently the web form can only be used with Internet Explorer; a Mac compatible version will be available at a later date.



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### 5.03 - Receiving First Aid

#### **Summoning First Aid**

The First Aid Attendant may be reached by calling the office at each school or for non-instructional worksites, the general office administration area. The office will then contact the first aid attendant and provide the attendant with the location of the injured worker. Where the nature of the injury is such that to walk would not cause additional discomfort or increase the risk of further injury, the worker may elect to go directly to Administration and request the First Aid Attendant.

#### Location

- First Aid Stations are normally located in or near the office of each site.
- A "First Aid" sign is visible at the entrance to the first aid post.

### 5.04 - First Aid Attendants

The responsibility and authority of the Occupational first Aid Attendant has been well defined within Part 3 of the Occupational Health and Safety Regulations. Please refer to that document if needed.

#### Qualifications

First Aid Attendants must be certified in accordance with the Worker's Compensation Act. Level 1 certificates are required in any of our sites that have fewer than 51 staff on site on any given shift. For sites with 51 or more staff a Level 2 certificate is required. The site must be within 20 minutes travel time to a hospital.

#### **Availability and Accessibility**

The Occupational First Aid Attendant must not undertake activities that will interfere with the ability to receive a request for first aid service.

#### First Aid Records

First Aid Attendants are required to ensure that a record of all injuries and manifestations of disease that are reported or treated is maintained. This is done by using the First Aid Record as supplied by WorkSafeBC.

First Aid Treatment Records must be maintained onsite for a period of not less than 3 years and must be kept in a secure and confidential manner.



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### 5.05 – First Aid Assessments

Under Part 3 of the Occupational Health and Safety Regulations, provisions for first aid must be set up that meet or exceed the requirements stated in regulations. These requirements are dependent on the location of the worksite, the number of employees on any given shift and the hazard rating of the worksite. This assessment must take place annually.

#### **Industry Hazard Rating**

Under the WorkSafeBC guidelines, public schools have been deemed as a low-hazard. The same is true for school bus drivers. Note that while job functions typically performed by Custodial and Maintenance staff may be considered as a high-risk job function, as less than 30% of the District's total staffing compliment has less than a 20% individual total-exposure to a high-risk job function, the District falls within the norm for public schools. Therefore, it would be appropriate to conclude that a low-hazard rating would apply for all schools and worksites in the District.

#### **Assessment requirements**

Each assessment must include:

- The number of employees (not students) at the school or site during both instructional and non-instructional hours.
- The nature and extent of the risks and hazards in the workplace, including whether or not the workplace as a whole creates a low risk of injury.
- The types of injuries likely to occur.
- Any barriers to first aid being provided.
- The time it may take to obtain transportation to medical treatment.

This assessment will determine the level of first aid required as per schedule 3-A in Part 3 of the OHS regulations.

#### **Reference and Cross Reference Material**

Occupational Health and Safety Regulations Part 3

Cowichan Valley School District First Aid Manual



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### 6.01 - Disability Management

As it has been proven that an early return to productive work can be instrumental in the healing process, the Cowichan Valley School District has instituted a Disability Management Program.

The intent of the Disability Management Program is to aid injured and ill employees to return to productive employment. This will be accomplished through various ways including task hazard analysis, physical/job demands analysis, modified/alternative duties, and graduated return to work.

For the program to be successful it will require the participation and cooperation of District Administration, supervisors, employee groups, the medical community, the individual worker, and their co-workers.

#### **Definitions**

Modified Duties Able to return to own job but with changes to specific

duties processes.

Alternate Duties Able to return to work but not to own job.

Graduated Return to Work

Worker is expected to return to full duties but lacks

endurance; therefore, the number of hours worked per day is limited and increased on a weekly basis.

#### Responsibilities

#### Administration is responsible to:

- Design, implement, and maintain a Disability Management Program.
- Ensure that all managers and supervisors are informed of the intent and contents of the program.

#### Occupational Health and Safety Manager is responsible to:

- Coordinate the Disability Management Program.
- Communicate with employees, medical/rehabilitation professionals, and supervisors about job analysis and RTW options.
- Work with supervisors and employee groups on the creation and implementation of individual RTW plans.

#### Managers and Supervisors are responsible to:

- Support and promote the program within their departments.
- Educate their staff regarding the overall program.

#### Employees are responsible to:

- Take an active part in their return to work plan following an injury/illness.
- Assist in the accommodation process of their co-workers.



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#### Return to Work Process

There are several steps involved in the Return to Work Process and each one of them forms an integral part.

#### Step 1

Employee reports an injury or illness to their supervisor that affects their ability to perform some or all of their job function. This notification is either by a WorkSafeBC Form 6a (for workplace injury/illness) or by a doctor's note (for non-work-related injury/illness).

#### Step 2

A determination of restrictions must be done to establish how the injury/illness will prevent the employee from performing some or all of their job tasks. This is accomplished through coordination and input from the employee's doctor (and other medical professionals) as well as the employee themselves. Depending on the degree of injury/illness, a determination of restrictions can be done by way of a doctor's note, information provided by WorkSafeBC, a Return to Work Physical Assessment Report, or a functional capacities evaluation.

#### Step 3

Once restrictions are known, it needs to be determined what portions of the employees' job will be affected by those restrictions. Interviews with both the worker and the worker's supervisor will aid in the completion of this step. However, it is essential that the Job/Tasks Demands Analysis form and Job Description for that specific job are referred to as well. If a Job/Tasks Demands Analysis form has not yet been completed for this job it needs to be done now. Once the above is completed the results can be compared with the restrictions listed in Step 2.

#### Step 4

After concluding which portions of the workers job are affected by the restrictions, we can investigate what options there might be as far as accommodating the worker. Accommodations can take one of several forms:

- Same job but modified
- Same job but graduated return
- Same job but modified and graduated return
- Same job different school
- Different job different school

Modified job duties can be anything from a reduced number or times that that task gets done in a day, to removing a task completely or the introduction/installation of new equipment and/or procedures.

Graduated return to work will involve starting off at a reduced number of work hours per day and gradually increasing work hours back to the pre-injury amount. Usually, the minimum hours per day will be 4 with an increase of 2 hours each week.

In this way an injured/ill worker can return to pre-injury hours by week 4 of their RTW plan. Each case will be looked at individually though.



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#### Step 5

The final step prior to the worker returning to work is the formal Return to Work Plan. The RTW Plan consolidates all of the above information onto one form and details how long the plan will be (prior to return to full duties) and when an increase in workload and/or time will take place.

#### Step 6

Every return to work must be closed off with a follow-up and plan review. Depending on the severity and complexity of the plan, this can be as simple as a check in with the worker and supervisor on the last day of the plan or weekly checks to ensure that any upcoming adjustments for the following week are still in line with recovery.

#### **Ergonomic Assessments**

Disability Management is not only about lost time and return to work. Sometimes an employee will experience pain and discomfort while at work that are not associated with a specific traumatic event (such as slipping or over exertion) but is the result of repetitive stress or poor workstation design. Any employee experiencing discomfort that appears to be related to their job can request, through their supervisor or Safety Committee, to have an Ergonomic Assessment of their job, task, or workstation.

#### **Reference and Cross Reference Material**

Cowichan Valley School District Website, Health and Safety Section Return to Work Physical Assessment Report Job/Tasks Demands Analysis form Return to Work Plan Letter Doctor Modified Work Letter Release Medical Information



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### 7.01 - Personal Safety and Conduct

#### **Personal Safety**

Personal safety is every school district employee's responsibility, regardless of assigned responsibility. Supervisors and department heads are to ensure proper instruction, training, and safe employee work habits are implemented by the development of thorough safe work procedures.

#### Conduct

No employee shall engage in any improper activity or behaviour that might create or constitute a hazard to them or any other employee or student.

Improper activity or behaviour can include:

- Horseplay
- Fighting
- Practical jokes
- Unnecessary running or jumping
- Intentionally using tools and/or equipment in a way they were not designed for
- Any other act that may startle or distract other employees

### 7.02 - Confined Space Program

There are inherent risks associated with performing work in confined spaces. As a result, the District has established a confined space entry program that is compliant to all aspects of the Occupational Health and Safety Regulations relative to confined space entry.

Under this program, employee access to moderate and high-risk atmosphere confined spaces is prohibited and access to low risk-confined space is restricted to authorized personnel only. Further, no worker shall go, or have cause to go into an environment designated as a low-risk confined space, or into an environment that may constitute as a low-risk confined space until the worker:

- Understands the risks associated with accessing a low risk confined space.
- Has received education and training with respect to the confined space entry program and safe work procedures.
- Has received education and training in how to conduct a risk assessment prior to entry into a confined space and prior to the starting work of any kind in a confined space.
- Has demonstrated proficiency in the above and that proficiency has been recorded.



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#### **Definitions**

#### Clean Respirable Air

When used to define the atmosphere inside a confined space, clean respirable air means an atmosphere that is equivalent to clean, outdoor air and which contains:

- About 20.9% oxygen by volume.
- No measurable flammable gas or vapor.
- No air contaminant in concentrations exceeding either 10% of its applicable exposure limit or an acceptable ambient air quality.

#### **Confined Space**

Any area which:

- Is enclosed or partially enclosed,
- Is not designed or intended for continuous human occupancy,
- Has limited or restricted means for entry or exit which may complicate providing first aid, evacuation, rescue or other emergency response and
- Is large enough and so configured that a worker could enter to perform assigned work.

#### **High Hazard Atmosphere or High Risk Confined Space**

An atmosphere that may expose a worker to risk of death, incapacitation, injury, acute illness or otherwise impair the ability of the worker to escape unaided from a confined space, in the event of a failure of the ventilation system or respirator. District staff is strictly prohibited from entering high risk confined spaces.

High hazard confined spaces include all confined spaces that have atmospheric concentrations comprised of the following components which exceed the following limits, with continuous ventilation:

Oxygen not less than 19.5% or greater than 23.0% by volume not greater than 20% of the lower explosive limit (LEL)

Hydrogen sulfide not greater than 10 ppm Carbon Monoxide not greater than 25 ppm

Other contaminants exceed the applicable exposure limit

#### Moderate Hazard Atmosphere (Confined Space)

An atmosphere that is not clean respirable air but is not likely to impair the ability of the worker to escape unaided from a confined space in the event of a failure of the ventilation system or respirator. Moderate hazard confined spaces include all confined spaces that have:

- direct exposure to sewage or potentially hazardous substances,
- atmospheric concentrations comprised of the following constituents which cannot be maintained within the range outlined for a low hazard atmosphere with continuous ventilation, but cannot be outside the following ranges:



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Oxygen Combustible gasses Hydrogen sulfide Carbon monoxide 19.5 - 23.0% by volume up to 10% of the lower explosive limit (LEL) less than 10 parts per million (ppm) less than 25 ppm

#### **Low Hazard Atmosphere (Confined Space)**

An atmosphere which is shown by pre-entry testing or otherwise known to contain clean respirable air immediately prior to entry to a confined space and which is not likely to change during the work activity.

Low hazard confined spaces include all confined spaces that have:

- walk-in access from grade or manhole/hatch access,
- atmospheric conditions which are the same as those of outdoor air, and
- no direct exposure to sewage or potentially hazardous substances.

Low hazard atmospheres are atmospheres within a low risk confined space that are:

- shown by pre-entry testing to have clean "breathable" air, or
- are otherwise known to contain clean breathable air immediately prior to entry, and
- where the quality of the breathable air is not likely to change during the work activity.

Activities in a low-level hazard confined space must be limited. Activities conducted in low hazard confined spaces include:

- general inspection,
- meter reading,
- sampling,
- minor adjustments,
- housekeeping, and
- other activities that will not generate air contaminants in excess of 10% of permissible concentrations as established by WorkSafeBC.

#### Responsibilities

#### **District Administration and Supervisors must ensure that:**

- All means of access into confined spaces (e.g. through hatches and doorways are secured against unauthorized access).
- "No access" signs are posted at each access point to a moderate or high risk confined space and/or such areas are secured against entry.
- Restricted access signs are posted at each access point to a low risk confined space.
- Safe work procedures for accessing low risk confined spaces are available and accessible to staff authorized to work in the area.
- Staff responsible for the supervision of worker's are adequately trained to supervise the work (and workers) before any work in a confined space is initiated.



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 Staff assigned to enter and/or perform work in a low risk confined space have received adequate education and training with respect to the precautions as identified in written safe work procedures and the hazards of the space.

#### Manager of Facilities is responsible for:

- Properly identifying all confined spaces in the District.
- Documenting the location of all crawl spaces and that documentation related to the location of the confined spaces is available to the Administrative Officer, Director, Manager, and/or Supervisor responsible for the safety and health of employees in the area.
- Making sure representative sampling is taken in accordance with written sampling procedures and that where such sampling has occurred, the results are communicated, in writing, to the appropriate administrative and supervisory staff.
- Making sure safe work procedures regarding confined space entry have been written in accordance with Part 9 of the Occupational Health and Safety Regulations - that only authorized workers enter a confined space and that in doing so that they work in accordance with these procedures.

#### **Employees shall:**

- Not enter any confined space or any area posted as a confined space unless they
  have received the appropriate education and training and are authorized to do so.
- Work in accordance with the written safe work procedures.
- Notify the Supervisor of any safety concerns and/or areas of potential risk to workers.

#### Contractor's must:

- Notify Maintenance of the need to enter a confined space at least 24 hours prior to the entry.
- File a copy of their safe work procedures for confined space entry with Maintenance.
- Be familiar with and work in accordance with School District #79's confined space procedures.
- Shall be responsible to ensure their employees and/or persons working for them
  in any capacity, perform their work in accordance with the Part 9 of the
  Occupational Health and Safety Regulations for confined space.
- Report to Maintenance any unsafe condition prior to entering a confined space or as soon as an unsafe condition develops.
- Notify Maintenance of any accident that occurs while working in a confined space.

#### **Low Hazard Confined Space Entry Procedure**

#### **Pre-entry Atmospheric Testing:**

A systematic means of qualifying atmospheric conditions prior to entering into a confined space. Under provincial health and safety regulations, pre-entry atmospheric testing is not required for low hazard confined spaces when:



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- The location and control of the space ensures that a more hazardous atmosphere could not inadvertently develop.
- Prior representative sampling has demonstrated that the atmosphere within the space or group of similar spaces meets the low hazard atmosphere definition.

#### Representative Air Sampling:

The verification of atmospheric conditions in similar or like confined spaces. Representative sampling meets the requirements of the Occupational Health and Safety Regulations provided that atmospheric conditions within the confined space do not change.

#### **Education and Training:**

Employees must be familiar with hazard identification practices, entry procedures, and confined space buddy system communication processes before any work is started in any area deemed as a confined space. Examples may include:

- Attics,
- Electrical vaults,
- Septic/sewer vaults,
- Large boilers, or
- Large water storage tanks

#### **Assignment of Work**

Work in low hazard atmosphere confined spaces shall only be assigned to employees who:

- Have received the required education and training,
- Understand the risks associated with confined spaces,
- Have demonstrated proficiency in working within the appropriate safe written work procedures.

#### **Availability of a Standby Worker**

Where work is required in a low risk confined space, the supervisor shall ensure that a standby worker is available for the duration of the work project and shall ensure:

- There is a continuous means of summoning the standby person.
- The standby person checks on the worker at least every 20 minutes.
- The form of communication to be used for interval checks is confirmed.
- The standby person has the means to immediately summon rescue personnel.

#### **Prior to Entry**

Prior to entering the low risk confined space the assigned worker shall:

- Review to ensure that criteria for representative sampling has not changed since the last samples were taken.
- Confirm the location in the confined space where the work is required to be done with the standby person.
- Test the personal communication equipment to ensure proper functioning.
- Establish appropriate intervals between communication checks (not to exceed 20 minutes).
- Open/remove the hatch to the confined space.



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- Visually inspect the area to ensure that the current environment is consistent with the environment in which representative sampling was conducted and report any changed conditions to the program administrator for evaluation prior to entering the space.
- Inspect for unaccustomed/unusual odours of any kind in the confined space and report any odours or nausea to the program administrator for evaluation prior to entering the space.

#### **Upon Entry**

Upon entry and prior to beginning the work, the assigned worker shall:

- Proceed to the work area while continuing to perform visual and olfactory environmental assessments, and
- Test the communication equipment to ensure proper functioning.

#### **Confined Space Rescue**

#### **Conscious Rescue**

If a worker has sustained an injury but is conscious and responding appropriately:

- Assist the worker out of the space and seek first aid services, or
- If due the nature/extent of the injury the worker is unable to exit the area unassisted, summon the first aid attendant.
- In the unlikely event that the first aid attendant is not available, contact emergency medical services.
- Contact the Manager of Facilities.

### If the worker starts to show signs of disorientation or if a change to his/her normal speech pattern is noted

- Instruct the worker to come out of the confined space.
- Do not attempt to enter the area to provide assistance.
- If the worker is unable to exit the confined space without assistance call 911 for Emergency Rescue - confined space.
- Contact the on-site first aid attendant.
- Contact the Manager of Facilities.

#### **Unconscious Rescue**

- Do not enter the confined space.
- Do not attempt to rescue the worker.
- Call 911 for Emergency Rescue and advise the dispatcher that the rescue involves a confined space.
- Contact the on-site first aid attendant.
- Contact the Manager of Facilities.

#### **Confined Space Inventory**

Cowichan Valley School District has compiled an inventory of all known confined spaces within the District. This inventory is available from the Health and Safety Office and on the School District website, Health and Safety section. This list will be reviewed and updated as necessary.



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Under no circumstances will staff enter a confined space without first discussing the job with their supervisor and ensuring that any required safe work procedures are in place. Many buildings in the District contain attics and/or crawlspaces. Although these spaces are not considered confined spaces (unless otherwise noted) it is recognized that certain precautions will be required before entry into the areas is allowed.

An inventory of all attic and crawlspaces has been prepared. This inventory identifies which buildings have attics and/or crawlspaces.

#### Notification

Supervisors will be notified prior to any entry into an attic or crawlspace. Arrangements will be made for someone else on the site to be notified of the entry. This person will be notified when the entry is first made and will be notified when the work is complete, or the worker leaves the attic or crawlspace.

All workers who may have a need to enter attics and crawlspaces along with those who may be required to be on-site when another person enters these spaces will be instructed in these requirements. This program will be reviewed annually.

### 7.03 - Working Alone Program

Where employees are assigned to work alone or in isolation under conditions which present a risk of disabling injury if the employee is unable to get help in the event of injury or other misfortune, written procedures for checking the well-being of that employee must be developed.

#### **General Information and Guidelines**

Visual contact between two individuals is the most effective means of monitoring a person's safety and well-being. In situations where there is a high risk for injury first consideration should be given to establishing a buddy system that will allow frequent visual contact. In the event a visual buddy system is not practicable, every attempt should be made to establish two-way voice contact.

Should visual or two-way contact not be practicable, then the next option for consideration is for the establishment of a communication system that will allow the worker to check in with someone at pre-arranged times and will result in help being sent if the worker fails to check-in.

#### **Procedure**

Supervisors, Managers, and Principals are responsible to ensure that any time they assign an employee to work alone where help is not readily available that the Working Alone Procedure be implemented. Examples of situations in the Cowichan Valley School District where employees may be assigned to be working alone include, but are not limited to:

Custodians working in a school when no other employees are present.



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- Maintenance workers responding to afterhours call out (such as for broken windows).
- Literacy Coordinator running evening programs.
- Employees performing home visitations.
- Bus Drivers on field trips outside of normal work hours.

In situations such as those outlined above the following procedure must be followed:

- Employee is to phone TigerTel (1-866-315-5316) at the start of each shift when they are assigned to work alone and provide the operator with:
  - Their name
  - Their location
  - A phone number they can be reached at (if possible)
  - The times they will be checking in (every two hours from the initial call as well as a check at the end of shift)
- TigerTel will record this information and cue the check in times into their system.
- At each appointed time the employee will phone TigerTel who will log these contacts into their system.
- If the employee fails to contact TigerTel, TigerTel will follow SD79 procedures for a missed check in which can include phoning the employee's supervisor or sending out security to check on the employee.
- TigerTel will provide activity logs to the School District on a regular basis.

Important points to remember:

- The Working Alone Program does not apply in situations where the employee chooses to come in early, stay late, or come in during off hours.
- There may be times where an employee finds themselves in an unplanned Working Alone situation:
  - In these instances, the employee should leave a message for their supervisor that this has occurred, and they should initiate a call to TigerTel for the remainder of their shift.
  - An example of this can be where a custodian's partner at their school goes home sick part way through the evening.
- Calls to TigerTel need to be kept concise and to the point.

### 7.04 - School Vehicle Operations

All employees operating school district owned vehicles must comply with all regulations governing the correct use and operation of these vehicles.

Employees required to operate school district vehicles, excluding school bus vehicles, shall conduct a safety check of the vehicle assigned to them at the commencement of each shift, noting any defects and reporting them to the responsible supervisor. The vehicle safety check should include, but is not limited to the following vehicle safety items:

- Tires all inflated properly, not flat
- Foot and emergency brake proper response



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- Reflectors clean
- Windshield wipers in proper working order
- Horn in working order, clearly audible
- Windows free of fog and/or frost
- Mirrors clean and adjusted properly
- Operator's seat properly adjusted
- First aid kit in location and readily accessible (for those vehicles with one)
- Fire extinguisher easily accessible and inspected (for those vehicles with one)
- Instrument panel check with engine running
- Oil, water and fuel check prior to driving vehicle
- Steering free play
- Lug (wheel) nuts
- Vehicle fluid leaks
- Vehicle windshield no cracks obscuring view
- Turn signals
- Lights head, tail and brake
- Exhaust system clear

School bus vehicles shall have a pre-trip and post-trip safety check conducted in accordance with the School District School Bus Driver's Safety Manual.

# 7.05 – Drugs and Intoxicants

A prime factor that can contribute to industrial accidents is an employee's physical impairment due to being under the influence of drugs or intoxicants, including prescribed medication. Personal safety is every school district employee's responsibility, regardless of assigned responsibility.

Due to the definite hazard and risk to themselves and co-workers, no employee shall report to his/her workplace while under the influence of intoxicants or drugs.

Should an employee report to work or be found working under the influence of intoxicants or drugs, the employee shall be removed from the work site.

# 7.06 - Infection Control

It is possible that during regular work activities some employees may become exposed to various infections/infestations or communicable diseases that are transmitted by bodily fluids/substances or skin contact. In view of this, it is important that all employees take reasonable steps to protect themselves from exposure.

#### General Information

If a student is suspected of having an infection/infestation, the school principal is to be appraised of the situation immediately in order that proper steps can be taken to confirm the infection/infestation so appropriate action can be taken. Employees working with an infected student are to wear disposable latex gloves for hand protection.



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Hand washing is the single most effective means for preventing the spread of infection/infestation (except for Head Lice). Employees should always wash their hands thoroughly after contact with bodily fluids/substances even when gloves are used to lessen any potential of becoming infected.

# When hand washing:

- Remove all hand jewellery. (Jewellery should not be worn when working with students who require repeated physical contact and care as protective gloves could be torn/punctured. Also, micro-organisms can become lodged in settings of rings.)
- Wet hands with water.
- Apply soap, lather in hands for at least 20 seconds (if soap is not present follow this procedure as if there was soap, the friction of rubbing your hands together will help to clean them).
- Rinse hands with water from wrist area to fingertips for at least 10 seconds.
- Dry hands well, if using paper towels discard immediately into receptacle.
- When washing hands frequently, it is important to dry gently but thoroughly to avoid chapping, chapped skin can possibly permit bacteria to enter body.

Disposable gloves are to be worn when handling any soiled items. Please refer to Safe Work Procedures for information on safely removing soiled gloves.

# 7.07 - Musculoskeletal Injury Prevention Program

Musculoskeletal injury (MSI), as defined by Occupational Health and Safety Regulation, is an injury or disorder of the muscles, tendons, ligaments, joints, nerves, blood vessels or related soft tissue including a sprain, strain, and inflammation, that may be caused or aggravated by work. Sometimes tasks that we perform at work, even ones we have done many times before, can result in a muscle strain (or MSI). Repetitive motion and overexertion can both be a cause of MSI and account for about 1/3 of the claims accepted by WorkSafeBC.

# Responsibilities

# **District Administration is responsible to:**

 Create and administer a Musculoskeletal Injury Prevention Program as per WorkSafeBC regulations.

# Principals, Site Administrators, and Managers are responsible to:

- Consult with workers to identify potential MSI risks.
- Investigate reports of signs or symptoms of MSI.
- Eliminate, or where not practicable, minimize MSI risks.
- Educate workers in the use of any control measures taken.
- Follow up on any control measures that are put in place to ensure they are effective.

# **Employees are responsible to:**

Report any signs and/or symptoms of MSI to their supervisor.



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- Take part in any MSI education and training offered by the District.
- Abide by any MSI training and/or safe work procedures put in place.

#### **Prevention Process**

WorkSafeBC lists 7 steps in the MSI prevention process that are intended to assist employers in implementing an effective Musculoskeletal Injury Prevention Program.

#### Consultation

Consultation with the joint committee or safety representative is valuable during the MSI prevention process. This consultation can take the form of seeking advice and input from the district Health and Safety Advisory Committee.

### **Education**

Employees must receive education related to musculoskeletal injuries. This education is intended to help employees understand what musculoskeletal injuries are, what the risks are and how to prevent them. Specifically, this education must include:

- Risk identification related to their work, including MSI risk factors.
- Signs and symptoms of MSI.
- Potential health affects related to MSI.

#### Risk Identification

Preferably, MSI risks will be identified prior to any injuries occurring. This can be done through work observation, job task surveys, or worker interviews. Once jobs with an MSI risk have been identified, the factors that can contribute to the MSI risk must also be identified. This will be done using the Musculoskeletal Injury Risk Assessment Worksheet found in the appendix of this manual.

#### Risk Assessment

Once a risk factor of musculoskeletal injury has been identified the degree of risk must be assessed. This is also done through the MSI Risk Assessment. Risk factors can include:

- Awkward stooping or twisting
- High force
- Repetition
- Environment

However, having a risk factor does not in of itself place a worker in danger of a musculoskeletal injury. With a risk assessment, the degree of risk is measured and considers many variables including frequency, amount of force and whether there is more than one risk factor associated with the same task. During the risk assessment it is important to consult with workers who have suffered an MSI or have shown signs/symptoms of MSI. Also, valuable information can be gained from consultations with a representative sample of workers who perform the task being assessed. The basic principle of a risk assessment is looking at the extent of exposure to which a worker has during the specific task, this is done by assessing:



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- Magnitude (how much)
- Duration (how long)
- Frequency (how often and how fast)

Additionally, the risk assessment must also consider what the effect might be when different risk factors are combined.

#### **Risk Control**

If the Risk Assessment has identified a risk factor in need of control, there are certain options that can be considered. The goal is to eliminate MSI risk factors however there may be times when that is not practicable. In those cases, it is acceptable to minimize the risk. Whichever course is taken, it must be done without undue delay. Risk control options include:

# **Engineering Controls**

- Engineering controls are the arrangement, design or alteration of the workspace that will eliminate the MSI risk.
- As an example, installing a mechanical lifting device for Education Assistants to use for student lifts/transfers.

### **Administrative Controls**

- Administrative controls involve the manipulation of resource and staff scheduling so that the work tasks are improved and MSI risks eliminated.
- Examples of this can include rotating tasks between multiple employees or limiting the amount of keying a clerical employee does in one day.

# Personal Protective Equipment and Clothing

- This option is only to be used if all other controls are not practicable.
- This control only minimizes the risk, it does not eliminate it.
- An example of this control would be vibration-dampening gloves for Grounds employees while using an edge trimmer.

The above control options can be applied to the three aspects of exposure which are magnitude, duration, and frequency.

### Reducing Magnitude

- This involves reducing the force that is required to perform the task.
- It can be accomplished by using lighter or suspended tools, using powered lifts in place of muscle, and re-designing the workstation to lessen excessive reaching.

# Reducing Duration

- By reducing the amount of time that a worker spends on a certain task each day, you can reduce the duration.
- Rotating tasks between multiple workers is a good way to reduce an individual workers exposure to a specific risk.

# Reducing Frequency

- Simply put, this is reducing the number of times in one day (or period of time) that the worker is exposed to the risk.
- For example, the mechanics could rely on power tools and only use hand tools when power tools were not practical.

Improving the pattern of exposure can also be effective in minimizing the risk of musculoskeletal injury. This can be done simply by organizing the work so that more physically demanding tasks are spread out through the day and interspersed with



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less physically demanding tasks. As an example, a clerical worker with 4 hours of keying to do on an average day could split that up into 2 or 3 blocks of time separated by tasks that do not involve using a keyboard.

# **Training**

If control measures are taken to eliminate or minimize a risk of musculoskeletal injury, training of the employee may be required. For example, if a lifting device is installed to assist with student transfers the employees that use that device must be trained in the proper operation of the device. Employees that have received training will be required to adhere to that training or safe work procedure.

#### **Evaluation**

It is important to ensure that any control measures that are put in place are effective. Ways that this can be done include:

- Checking back with affected workers.
- Task observation to re-check the risk factors.
- Worker observation to check for signs and symptoms of MSI.

# Investigation

For proper investigation of a potential MSI risk, please refer to the Musculoskeletal Injury Risk Assessment Worksheet located in the Appendix of this manual.

# 7.08 – Lockout Program

The Cowichan Valley School District is committed to eliminating all potential injuries involving hazardous energy (electric, compressed gas or steam, chemical, hydraulic, tensioned spring, mechanical, or elevated object or part).

Only authorized and trained employees are permitted to perform maintenance, repairs, new construction, and other work. All employees and outside contractors performing this work will strictly adhere to the District's lockout procedures. The Manager of Facilities has various lockout devices (breaker, switch, plug etc.) that can be used when required.

# Responsibilities

#### **Employers are responsible for:**

- Establishing a written lockout procedure in order to protect employees working on equipment and machinery.
- Provide identifiable personal locks that have only 2 keys to employees required to lock out equipment or machinery. There must be one in possession of the worker and one in possession of the supervisor.

### **Employees are required to:**

- Lock out the energy isolating device with their personal locks as per the lockout procedure contained in this document.
- Remove their lockout locks upon completion of the work.
- Keep control of their personal lock key throughout the duration of the work.



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### **Rules for Lockout**

All persons authorized and trained to lockout are required to adhere to the following rules:

- Each authorized employee must only use locks assigned to him/her.
- When working on a machine, each person must lock out each point with his/her assigned lock(s).
- If more than one person is working on the same equipment, everyone must attach their own lock to all lockout points. Scissor clips are used for these group lockout points.
- The person applying the first lock is responsible to immediately test to ensure the machinery or equipment cannot be operated.
- Each employee must remove his/her lock when the maintenance procedure is complete. Employees are forbidden to remove locks belonging to other employees.
- The person removing the last lock is responsible to ensure that all guards or safety devices are replaced and that the work area is clear of people and tools before starting any machinery.

**Note:** Noncompliance with the established District lockout procedures will result in immediate disciplinary action.

# **Lockout Procedure**

The following steps must be followed when there is potential for a release of an energy source while working on any type of machinery or equipment.

### **Notify**

The most immediate supervisor and the person(s) affected by the work must be notified before commencing action on any machinery or equipment.

# Identify

All hazardous energy sources to be neutralized must be identified including:

- Electrical circuits
- Hydraulic systems
- Pneumatic systems
- Gravitational systems
- Spring loaded systems
- Steam and heat systems
- Chemical systems

#### **Neutralize**

All hazardous energy systems must be neutralized prior to lockout taking effect. Neutralize electrical systems. The machine should be turned OFF first at the normal stop-start station and then at the disconnect switch or switches in the panel room which controls power to the machine.



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- Close supply valve(s). Vent air or gas pressure from reservoirs, accumulators, surge tanks, and lines - leaving vent lines open when required.
- Drain and bleed hydraulic lines to release pressure leaving bleed lines off when required.
- Block any movable parts, lower/secure suspended parts.
- Cool down any heat systems (hot water lines, etc.).

# Lockout and Tag

**All neutralized** hazardous energy systems must be locked out and tagged prior to starting work.

- Each involved employee and the worker in charge must place his/her lock on the appropriate switch or valve. The only positive method of protecting employees from hazards associated with accidental starting of machines is to lock out the controls in the OFF position and to have a separate single keyed lock for each person. Each employee will be provided with a lock, properly labeled to identify it as his/hers. There will only be two keys for personal locks, one in control of the employee and one in control of the supervisor.
- All outside contractors working for the District are required to follow Cowichan Valley School District lockout procedure.
- Most electrical disconnects with pull down handles have lockout facilities and
  present no lockout problems. For other equipment it may be necessary to
  construct attachments to which a lock can be applied to immobilize levers, valves
  or other controls. All equipment controls should be identified to enable ready
  application of lockout procedures. Warning tags will be placed on all switches,
  controls, and pressure lines.
- Single pole circuit breakers are to be locked out using a single pole circuit breaker lockout. These devices fit over the breaker when it is in the tripped position and can then be locked on with a personal lockout lock.
- Light switches are to be locked out using a wall switch cover device. These
  covers are screwed on over the switch and can then be locked closed with a
  personal lockout lock so that the switch cannot be activated. If that is not
  possible then the breaker must be locked out.
- Where the machine utilizes a plug, disconnect the plug and place the male end of the plug on the machine in a location readily visible to the person performing the work. If the employee performing the maintenance may be interrupted during the task the plug should be secured by lock.

### Multiple locks and lockout scissor clips

- When a job requires the services of more than one employee, each person working on the machine must have their own lock on the system. This will mean the use of a multiple lockout scissor clip. The person in charge should be the last one to remove his/her lock. The lock owner must retain the key to each lock.
- A tag should be attached to each lock out point.



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#### **Test**

- The person applying the first lock in a lockout procedure is responsible to immediately test to ensure that the locked-out machinery or equipment cannot be operated. Test all equipment and systems to make sure they have been deactivated, ensuring all persons are clear of machinery. This means pushing start buttons, operating valves, and inspecting moveable parts to ensure that they are at rest and positively blocked.
- It will be the responsibility of each supervisor to ensure that all personnel are fully aware of the potential seriousness of machine accidents and that they are trained in the application of the lockout procedure.
- It is the responsibility of all supervisory personnel to make certain that this procedure is carried out.

#### Lock Removal

- When work has been completed, each employee should report this fact to the person in charge of the job. Each person may then remove his/her personal lock. The person removing the last lock is responsible to ensure that the machinery or equipment can be operated safely (replace or repair guards or safety devices) and that all persons are clear of the equipment.
- If the work is not complete at the end of the shift, the status of the job should be reported to the supervisor. The incoming shift shall place their locks before commencing work. The person in charge of the incoming shift will place his/her lock on the machine. At no time is the machine to be left unlocked, all work must be completed before all locks are removed.

# **Emergency Lock Removal**

- The supervisor is the only person authorized to remove a lock in emergency situations where a lock must be removed, and the lock owner is not able to remove it. All cases involving emergency lock removal must be recorded in writing and followed-up.
- The supervisor must make every effort to contact the employee before taking any action to remove the lock. If the lock is removed the supervisor assumes full responsibility and must ensure the machinery or equipment can be operated safely and will not endanger any employee.
- The supervisor will also ensure that before an employee returns to work, he/she is informed that his/her lock is removed.

# Summary

Notify the most immediate supervisor and identify the potential hazards associated with the job. Refer to local written procedures if applicable.

Neutralize all identified hazardous energy:

- Electrical
- Pneumatic
- Spring energized
- Chemical
- Hydraulic
- Gravitational
- Temperature system



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Lock out and tag all operational switches or valves. Ensure all potential pinch points have been eliminated or secured.

Remove locks after the job is completed ensuring the person to remove the last lock tests the machinery or equipment for safe operation (all persons and tools removed from working area).

# 7.09 – Bio-hazardous Exposure Control Program

Provincial Health and Safety Regulations require the development, implementation, and maintenance of a district-wide exposure control plan for occupational exposure to blood borne pathogens and other bio-hazardous materials.

The intent of the District's Bio-hazardous Exposure Control Program is to control or eliminate the risk of occupational exposures to blood borne pathogens.

#### **Definitions**

#### **Bio-hazardous Materials**

A pathogenic organism, including blood-borne pathogens, which is reasonably believed to cause disease in humans.

# Contagious Occupational Diseases (Recognized by WorkSafeBC)

WorkSafeBC (WSBC) recognizes certain contagious diseases as compensable occupational diseases. In doing so, however, WSBC recognizes that contagious diseases are not likely to be due to the nature of any employment in which the worker was employed, except for hospital employees or workers in other places of medical care.

#### Disease

A disease is a pathogenic condition that presents a group of clinical conditions of the body with signs and symptoms that demonstrate laboratory findings peculiar to it and that set the condition apart as an abnormal entity.

#### Exposure (To Bio-hazardous material or blood and Body Fluids)

An exposure is any incident that results in a break in the skin or exposes the mucous membranes to blood or infectious body fluids (bio-hazardous material).

### Infectious Blood and Body Fluids

Infections or potentially infectious fluids are those body fluids that may carry either the Aids (HIV) virus or the Hepatitis virus.

### Non-infectious Body Fluids (unless bloody)

Non-infectious body fluids are those fluids that do not carry, nor have the potential to carry either the AIDs (HIV) Virus or the Hepatitis virus. Such fluids include stool, urine, tears, saliva, nasal secretions, and vomit.



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# **Pathogen**

A pathogen is any disease-causing agent or organism.

### **Standard Precautions**

Standard precautions combine the important features of blood and body fluid precautions (designed to reduce the risk of transmission of blood-borne pathogens) and body substance isolation (designed to reduce the risk of blood-borne pathogens of moist body substances). Standard precautions are designed to reduce the risk of transmission of micro-organisms from both recognized and unrecognized sources of infection. Standard precautions apply to blood, all body fluids, secretions, and excretions except sweat, regardless of whether they contain visible blood, non-intact skin, and mucous membranes

# **Universal Precautions**

Universal precautions refer to the standardization of work practices and procedures to ensure that the blood and body fluids of every person are treated as though they are infectious. Universal precautions are the steps you should take to protect yourself from coming into contact with blood and body fluids of other people. Universal precautions are an essential element of Standard Precautions.

### Responsibilities

# **District Administration responsible to ensure:**

- A risk assessment that identifies job classifications, tasks and procedures in which there is a potential for occupational exposure to a blood-borne pathogen or other bio-hazardous material is developed and maintained.
- Engineering and work practice controls are established to eliminate and/or minimize the risk of occupational exposure.
- Personal protective equipment is available for staff use.
- A system for implementation of universal precautions for all tasks and/or procedures identified as having a potential for exposure to bio-hazardous materials including blood-borne pathogens is developed.
- A labeling system and/or a system of identification for all bio-hazardous materials be implemented.
- Staff receive instruction and training regarding the contents of the exposure control plan and provide them with adequate education and training to work safely with and in proximity to potentially bio-hazardous material.
- The hepatitis B vaccine is available upon request, and at no-cost, to any
  employee who has or may have the potential for an occupational exposure to the
  Hepatitis B virus.
- Staff exposed to a blood-borne pathogen is instructed to seek immediate medical attention and that records of all such exposures are maintained.

# Principals, Managers, and Supervisors are responsible to ensure that employees receive instruction and training regarding:

- Blood and body fluid exposure protocols,
- The exposure control plan,
- Safe work procedures, and



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The application of universal and/or standard precautions.

# Occupational Health and Safety Manager is responsible to:

- Develop an exposure control plan,
- Provide, upon request, education and training regarding bio-hazardous materials and blood-borne pathogens, standard precautions, the disposal of bio-hazardous materials, use of personal protective equipment, exposure protocols, and where appropriate safe work procedures are located.

# Employees are responsible for:

- Attending education and training sessions provided by the District,
- Using control measures and following safe work practices to eliminate or reduce their exposure to blood-borne pathogens, and
- Reporting hazards.

### **General Information**

# **Interpreting Bio-hazardous Materials**

To understand "bio-hazardous materials" it is important to review the definition as presented within the Provincial Health and Safety Regulations as well as the medical definition for pathogen, disease, and illness. It is also important to understand what constitutes an occupational exposure and what WorkSafeBC (WSBC) classifies as an Occupational Disease.

Provincial Health and Safety regulations define bio-hazardous materials as pathogenic organisms, including blood-borne pathogens that could cause disease in humans classified as Risk Group II, III, and IV by the Medical research Council of Canada.

In turn, the Medical research Council of Canada has defined Biohazards as: "Biological agents or substances that contain organisms or toxins that may present a health hazard".

Risk Group I: (Low Individual and Low Community Risk)

Pathogens include microorganisms, bacteria, fungi, viruses, and parasites that are unlikely to cause disease in healthy workers or animals.

Risk Group II: (Moderate Individual Risk, Limited Community Risk)
Pathogens may cause human disease or animal disease but under normal circumstances the risk of spread is limited. Examples: whooping cough (pertussis/para-pertussis), Hemophilus influenza, legionella, salmonella, staph aureus, strep, hepatitis, and rubella.

Risk Group III: (High individual risk, low community risk)

Pathogens usually cause serious human disease and animal disease, or can result in serious economic consequences, but ordinarily do not spread by casual contact and can be treated with antimicrobial or anti-parasitic agents.

Example: HIV



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Risk Group IV: (High individual risk, high community risk)

Pathogens usually produce very serious human disease or animal disease. They are often untreatable and may readily be transmitted from one individual to another or from animal to human (or vice-versa) directly or indirectly or by casual contact. Example: Ebola virus

### Disease verses Illness

An illness is the state of being physically or mentally sick or unwell. Disease is a pathogenic condition that presents a group of clinical conditions of the body with signs and symptoms and that present with quantifiable laboratory findings peculiar to it and that sets the condition apart as an abnormal entity. The major clinical difference between an illness and a disease is that a disease is tangible and may even be measurable while an illness is highly individual.

# **Exposure Control Plan**

Provincial Health and Safety Regulations require that an exposure control plan be developed and implemented if a worker has, or may have, an occupational exposure to blood-borne pathogens or to other bio-hazardous material specified by WorkSafeBC.

In public education, workers may be exposed to a wide variety of contagious/communicable illnesses and/or diseases including those typically experienced during childhood. The determination as to whether an exposure to a communicable illness and/or disease constitutes an exposure to a "bio-hazardous" material is dependent upon whether the pathogenic organism presented itself through a biological agent or substance. For this reason, the exposure control plan shall focus primarily on a plan for exposure to blood-borne pathogens where a biological agent or substance is present. It should be noted however that where appropriate, this plan should be expanded to include other bio-hazardous materials.

#### Risk Identification

Risk identification requires establishing a list of all job classification within the District and the tasks and/or procedures where there is a potential exposure to blood-borne pathogens. To identify where there is a potential for risk of exposure to blood-borne pathogens:

- List all job classifications within the District,
- Identify job classifications where **all** workers have the potential for exposure,
- Identify job classifications where some workers have a potential risk for exposure, and
- In job classifications where only, some workers have a potential risk for exposure, identify those tasks or procedures with a potential for exposure.



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# **Risk Identification Worksheet (sample)**

Job Classification	Workers with potential risk of			Task or procedure
	exposure			presenting potential
	None	Some	All	risk of exposure
Custodians			Х	
Grounds		Х		
Office staff at District office	Х			
Plumbers			Х	
Elementary Principals		Х		Student restraint
Secondary Principals		X		Student restraint
First Aid Attendants (staff)			Х	

(For additional information refer to the School District webpage, Health and Safety section, for the Biohazard Exposure Risk Assessment.)

#### **Risk Assessments**

Once job classifications, tasks, and procedures have been identified as to their potential for risk of exposure to blood-borne pathogens, the degree of risk must be determined. Using the Biohazard Exposure Risk Assessment:

- List the tasks for job classification with the potential for exposure.
- Identify the type of fluid an employee may come in contact with.
- Identify the type of event that may result in an exposure.
- Identify when skin contact indicates potential exposure. Note: Intact skin is not considered to pose a risk of exposure to or transmission of blood-borne pathogens.
- Identify the degree of risk for exposure.
- Identify how frequently a worker may come in contact with blood or body fluids.
- The potential duration for exposure.
- The anticipated volume of blood/body fluid one may expect to be exposed to while completing the task.
- Identify engineering, safe work procedures or PPE controls that have been recommended, whether they have been implemented, and whether a written procedure has been developed and implemented for that control.

### **Control Procedures**

A variety of control procedures may be used to eliminate or minimize the risk of occupational exposure to biohazards. These include:

- Engineering controls
- Safe Work Procedures
- Personal protective equipment (PPE)
- Housekeeping
- Universal precautions.



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# **Engineering Controls**

Engineering controls are the preferred method for eliminating the risk of exposure to blood-borne pathogens. They work by removing or isolating the hazard.

Engineering controls within the District include:

- Sharps containers to handle contaminated needles and sharps found on school grounds or in the vicinity of school property.
- Provision of tongs and/or forceps for the disposal of sharps and/or materials that present with a potentially bio-hazardous material.

#### Safe Work Procedures

Safe Work Procedures reduce the likelihood of occupational exposure to biohazardous materials by altering the way in which tasks are performed. Safe Work Procedures used within the District include:

- Confinement and disposal process for needles and sharps
- Hand-washing instructions
- Application and removal of vinyl gloves
- Disposal of garbage
- Clean-up of blood and body fluids

# **Personal Protective Equipment (PPE)**

Personal protective equipment is required if engineering and work practice controls are unavailable, impracticable, or do not eliminate the risk of exposure. Personal protective equipment used within District includes:

- Gloves
- Splash goggles

# Standard Precautions (Universal Precautions / Body Substance Precautions)

Standard precautions must be taken for all tasks and procedures identified as having the potential for an occupational exposure to blood-borne pathogens. Standard precautions reduce the risk of exposure to, and transmission of, blood-borne pathogens. Because it is often difficult to tell if a person is infected with a blood-borne pathogen, standard precautions must be applied in any situation where there is a potential for exposure, regardless of the source. District precautions include:

- Care when handling any sharp item as all sharps should be considered infectious.
- Containment and disposal of needles and sharps in sharps containers.
- Labeling any sharp/needle disposal containers as biohazardous.
- Use of protective gloves and possibly goggles (depending on the situation) when there is a potential for contact with body fluids, blood, non-intact skin, mucous membranes, and any other potentially infectious material.
- Discarding disposable sharps in the designated, puncture resistant containers.
- Immediately and thoroughly washing hands, or other body parts that have sustained an accidental exposure to body fluids, blood, non-intact skin, mucous membranes, and any other potentially infectious material.
- Ensuring that you cover any open wounds sufficiently while at work.



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# **Education and Training**

Principals, Managers, and Supervisors are responsible to ensure that staff are informed about the contents of the exposure control plan and must ensure that they receive adequate education and training to work safely with and around potentially bio-hazardous materials including blood-borne pathogens. Education and training of staff should include:

- Applicable sections of the regulations,
- Explanation of blood-borne diseases, their symptoms and effects as well as their modes of transmission,
- The exposure control plan and where to access it,
- Recognition of tasks and procedures that may result in an exposure to bloodborne pathogens,
- Control measures to eliminate or minimize exposures,
- Personal protective equipment, including its availability and location,
- Hepatitis B vaccination availability,
- Emergency procedures in the event of an exposure incident,
- Labeling and identification of bio-hazardous material.

At the completion of their training, staff should be able to answer the following four questions:

- What are the biohazards of your work?
- What precautions are required to prevent exposure?
- What must you do in case of emergency?
- Where would you go for further information?

### **Hepatitis B Vaccine**

Upon request, the Cowichan Valley School District will cover the cost of vaccination for an employee who has, or may have, occupational exposure to this virus.

#### **Health Protection**

An employee, who may have been exposed to a blood-borne pathogen, including the Hepatitis B virus, must be advised to seek medical attention right away. The employee must also be provided with any post-exposure health management necessary based on a risk assessment of the incident. Note: Risk of exposure assessments are conducted by Health Care Professionals in the emergency department of the hospital. Post exposure health management is conducted under the direction of the employee's family physician.

Potential exposures may result from any of the following:

- Penetration of the skin with a sharp contaminated with blood or other potentially infectious materials.
- A bite where the skin is broken.
- Blood or other potentially infectious material with non-intact skin i.e. wounds that are less than 3 days old or through the mucous membranes of the eyes, nose, or mouth.



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# Reporting, Investigation, and Corrective Action

As with any work-related accident the appropriate employee report forms and WorkSafeBC claim forms must be completed and submitted to the appropriate bodies.

#### Records

As part of the exposure control plan, the following records must be maintained:

- Accident injury report forms
- Accident investigation reports
- WorkSafeBC claim forms
- Education and training records
- Hepatitis B vaccination forms and immunization records
- Risk identification records
- Exposure control plan records

### Labels and Identification

Needles and sharps found on or in the proximity of District property must be contained using either a multiple use or a single use needle disposal receptacle that may be obtained by contacting your supervisor.

In the event there is a need to dispose of other bio-hazardous materials such as blood-soaked bandages, toweling etc. the following precautions must be taken:

- Use standard precautions when disposing of garbage or laundering contaminated materials.
- Water-proof vinyl or similar gloves supplied by the employer must be worn.
- Secure the top of the bag to prevent the contents from accidentally spilling out.
- Label the bag as containing bio-hazardous contaminated laundry.
- Dispose of garbage according to local landfill requirements.

# 7.10 - Fall Protection

The Cowichan Valley School District Fall Protection Program provides information and procedures designed to assist all employees in the recognition, evaluation, and control of fall hazards. By following this Program, risk of falls from heights can be minimized and/or eliminated.

#### **Standards**

Fall Protection is required when:

- There is potential for a fall from 10 feet and greater or when a lesser fall involves an unusual risk.
- Free fall distance must be limited to 4 feet without a shock absorber or 6 feet with shock absorber.
- All fall protection equipment shall meet or exceed all applicable CSA Standards.
- After a fall has occurred all equipment involved must be tagged and prohibited from use until such time as it has been inspected and re-certified by the manufacturer, their agents, or a qualified person.



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Fall Protection is not required when:

When workers will not be within 6.5 feet or less of an unguarded edge (this 6.5 feet is referred to as the Control Zone). This Control Zone must be increased if the work being performed increases the risk of a fall (such as working on a ladder near the Control Zone).

# Responsibilities

# **District Administration is responsible to:**

- Ensure that all Supervisors are competent and knowledgeable in implementing this Fall Protection Program.
- Ensure that all employees required to work at heights are:
  - Instructed in the safe performance of their work.
  - Adequately supervised while working at heights.
  - Knowledgeable in the inspection of and are performing inspections of their Fall Protection equipment at regular intervals.
- Ensure all necessary Fall Protection equipment is available to workers.
- Ensure all potential fall hazards are identified.
- Ensure development and review of safe work procedures.

# Employees are responsible to:

- Ensure that they and their fellow employees are not exposed to hazards.
- Inspect all equipment prior to use.
- Follow all policies, regulations, and this Fall Protection Program.
- Report all unsafe conditions, near miss incidents, and accidents to their supervisor immediately.
- Be familiar with the use and maintenance of the equipment provided.

#### **Fall Protection Procedures**

It is the responsibility of the supervisor in charge of the project to ensure that a Fall Hazard Assessment has been done prior to the commencement of work. This assessment will include:

- Identification of all potential fall hazards,
- Selection of the appropriate fall protection system,
- Ensuring that all workers involved have adequate training in the equipment and fall protection system chosen,
- Development and implementation of a written fall protection plan if required.

### **Design of Work Procedures**

The supervisor in charge must ensure that safe work procedures are in place prior to the commencement of any work where the hazard of a fall is involved. These work procedures must include:

- The work to be performed,
- Any potential fall hazards,
- Access, egress, and evacuation from elevated work platforms,
- The chosen fall protection system,
- Any other fall protection equipment required for the job,
- Employee training and qualification requirements.



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# **Mandatory Written Work Procedures**

For certain work, WorkSafeBC regulations make it mandatory for the employer to develop written work procedures. Such work includes:

- Any work in which the worker is 25 feet or more from the floor or ground.
- Any work that is less than 25 feet but where there are unusual hazards, such as working at elevation beside an excavation or when there are uneven surfaces to fall on.

# **Employee Training**

All employees required to work on or around rooftops, elevated temporary work areas and equipment must be trained in:

- The specifics of the project being done.
- Use, maintenance, and inspection of temporary elevated work areas and equipment.
- Use, maintenance, and inspection of fall protection devices.
- Potential emergency situations arising from the job being performed.

# **Fall Protection Systems**

To select a fall protection system for a job at heights, the supervisor must follow the priority criteria established by WorkSafeBC. The priority is:

# Standard Guardrail System

The standard guardrail system is designed to physically separate a worker from the edge of an opening, thus eliminating the hazard of falling over the edge. The standard guardrail system must comply with the following characteristics:

- The guardrail consists of a top rail at 1 meter (42 inches) above the floor level, a
  toe board, and an intermediate rail centered at midpoint between the top rail and
  the toe board.
- The vertical members to support the top rail and the intermediate rail shall be spaced at no more than 2.4 meters (8 feet) in a temporary wooden constructed guardrail system.
- The guardrail system must be able to withstand a static load of 91 kg (200 lb.) applied in any direction at any point on the top rail.

### **Fall Restraint System**

The fall restraint system is designed to restrict the movements of a worker so that the potential for falling is minimized or eliminated. It consists of:

- A body harness, according to the work being performed,
- A lanyard,
- An individual lifeline,
- An anchoring point, which may be able to stand a vertical load capacity of 363 kg (800 lb.) in any one direction required to resist a fall.



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# **Fall Arrest System**

The fall arrest system is designed to stop a worker who has fallen and consists of:

- A body harness (safety belts are not permitted),
- A lanyard,
- A deceleration device (also known as a shock absorber device),
- An individual lifeline, and
- An anchorage points able to stand a load capacity of 5000 lbs. in any direction required to resist a fall.

**Note 1:** The use of safety nets is not allowed within the School District, except for catching materials that may fall to areas potentially occupied by other workers or students.

**Note 2:** By WorkSafeBC regulations, a worker should not fall more than:

- 1.2 meters (4 feet) if wearing a lanyard alone,
- o 1.8 meters (6 feet) if wearing a lanyard equipped with a shock absorber.

# **Control Zone and Safety Monitor**

The control zone and safety monitor is the last resort as a fall prevention system. This system can be used only in areas where handrail, restraint, or arrest systems are impossible to implement (e.g., tarring of flat roofs). The purpose of this system is to limit exposure to potential falls to a minimum number of workers. The system consists of two components:

- A control zone of no less than 2 meters wide, and
- A safety monitor to watch for the inadvertent approach by a worker to the edge of the elevated work area.

The safety monitor is a worker knowledgeable in the duties being performed, who has direct control over those activities performed by each individual worker and is invested with the authority to stop the work if the potential for a fall increases to dangerous levels. The safety monitor must be immediately distinguishable from other workers.

# 7.11 - Violence Prevention Program

The purpose of this program is to provide Cowichan Valley School District employees with procedures, guidelines, and resource materials that will prepare them to address and reduce situations involving violence. Violent incidents occur at all levels of schooling.

Not only is each violent incident unique, each school is unique. To account for the wide range of potential incidents, most of the procedures in this manual are listed in point form. Please keep in mind that some of the procedures allow for flexibility while others are prescriptive in nature.

Specifically, the program is divided into two parts:

- Procedures: practical guidelines and procedures for responding to and preventing violence; and
- Resources: suggestions for prevention, intervention, and curriculum.



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# **Definitions**

**Bully** person who uses strength or power to coerce others by fear, persecute,

oppress, physically or morally by threat of superior force.

**Crisis** is an extraordinary and unpredictable event. It is when a sudden, arbitrary

event occurs which is neither developmental nor anticipated.

**Intruder** a person who cannot satisfactorily justify their presence on Board property

or at a school sponsored event.

**Victim** a person who suffers as a result of violence, suggests one who is helpless

and vulnerable before any person or thing that ruthlessly exploits this

advantage.

**Weapon** an item designed or used or useable as instrument for inflicting bodily

harm; action or procedure or means used to get the better in a conflict.

**Youth Gang** a group is comprised of three or more persons who, while acting or

congregating together display a pattern of delinquent behaviour, which

may result in violent activities.

# Legislation, Regulation, & Policy

# Responsibilities of Administrative Officers, Teachers, and Students:

The School Act provides Administrators and Teachers with clear directions regarding their responsibility pertaining to student conduct. In summary the School Act/Regulations state that:

- Teachers must ensure that students comply with the code of conduct.
- Principals must supervise the school and general conduct of the students this
  includes taking disciplinary action when required.
- The School Board makes rules and determinations regarding the suspension of students.
- Students must comply with the code of conduct and be accountable for any damage done to school property.

### The Criminal Code (Section 430)

This section of the code is concerned with mischief and conduct obstructing, interrupting, or interfering with the lawful use and operation of property. Criminal Code offences are offences that can be prosecuted summarily or by indictment and are the primary concern of police officers.

# The School Act (Section 177)

This section of the act is concerned with the maintenance of order and trespass and states:

 A person shall not disturb or interrupt the proceedings of a school or an official school function.



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- A person who is directed to leave the land or premises of a school by a principal, vice principal, director of instruction, or a person authorized by the Board to make that direction:
  - o must immediately leave the land and premises, and
  - must not enter on the land and premises again except with the prior approval from the principal, vice principal, director of instruction, or a person who is authorized by the Board to give that approval.
- A person who contravenes subsection 1 or 2 commits an offence.
- A principal, vice principal, director of instruction, or a person authorized by the Board may, in order to restore order on school premises, require adequate assistance from a Peace Officer.

A sample letter, containing this section of the act, is available on the School District website, Health and Safety section. This letter should be presented to intruders who enter school property without permission and a record kept of this action. In this way a complaint can be registered against a serious offender. If your school utilizes this letter it is important to notify your local police to engender their cooperation.

Alternately, Section 177 of the School Act could be pre-printed on cards handed directly to intruders. Subsequent school records could be made recording dates, times and other pertinent information about any intrusion.

# WorkSafeBC Regulations

# **Protection of Workers from Violence in the Workplace**

WorkSafeBC has regulations in place to ensure that workers remain protected from violence in the workplace. These regulations stipulate what the employer must do to identify, reduce, and where possible, eliminate potential for violence against its employees. Employers are required to:

- Perform a risk assessment when there is a risk of injury to workers.
- Establish procedures to minimize or eliminate risk where it is identified.
- Inform workers regarding any potential risk of violence in the workplace and how to respond to it.

To this end, the Cowichan Valley School District has had training in Violence/Threat Risk Assessment and has developed a Violence/Threat Risk Assessment Protocol for use in dealing with threats within the school community. In addition, a district Violence/Threat Risk Assessment Committee and school Violence/Threat Risk Assessment Teams have been formed to administer the protocol within our schools.

### **School District Policies**

A few Cowichan Valley School District Administrative Procedures are relevant to Prevention and Intervention and the application of the process outlined in this handbook.

- AP 104 District Code of Conduct
- AP 358 Intimidation, Harassment, and Aggression



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- AP 351 Student Conduct on School Busses
- AP 356 Substance Abuse Prevention
- AP 325 Child Abuse and Neglect
- AP 352 Access to School by Outside Agencies
- AP 352 App Peace Officer Intervention in Schools

# Responding to Incidents of Violence

### Administrative Procedure AP 165 App A

If responding to threatening behaviour, consult the Cowichan Valley School District Violent/Threat Risk Assessment Protocol and Threatening Behaviour Flow chart.

### **Emergency Response Plans**

All Cowichan Valley School District schools are required to have an Emergency Response Plan in place. The District has set up a standard emergency response plan template and all schools are required to:

- Integrate this plan into their school policies.
- Develop any procedures that are specific to their school.
- Ensure that all school staff (including casuals) are made aware of the availability of these procedures and what they contain.
- Review your plan at the beginning of each school year and submit the required updates to the Health and Safety Office.
- Adhere to the procedures as laid out in the Emergency Procedures Flipbook and the Violence/Threat Risk Assessment Protocol.



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# A Quick Reference For Responding to a Violent Situation

In dealing with a violent situation that involves students at your school and/or outside intruders, whether in the classroom, in the school building or on the school grounds, in a crisis:

#### Do this:

- If your personal safety is in doubt do not take an unnecessary risk, call the police and report the crisis.
- Get immediate assistance from a staff member who can attend to the situation with you.
- Direct a responsible person to inform the principal that there is a crisis.
- Isolate the student(s) involved, if possible and appropriate.
- Direct other students/onlookers to another supervised area if appropriate.

# As a follow-up, do this:

- Report the incident directly to the principal.
- Take time to accurately record details of the incident.
- Complete a Violent Incident Report form.

If the violent act was directed at a district employee, complete an incident investigation with the school administrator and joint health and safety representative.

You may wish to print a copy of this quick reference for your staff.



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# **Verbal Violence Intervention Strategies**

Things to think about if you are verbally attacked. As in most conflicts, how you react in the first few minutes will usually dictate the conflict path.

- Personalizing the attack, defending yourself, or attempting to prove the attacker wrong will likely cause an escalation of the conflict.
  - Self-Statement: "I need to keep my cool."
- Verbal attacks occur because people are truly angry or are using mock anger to gain control over an individual or group.
  - Self-Statement: "If I keep a clear head, I can understand his/her intent."
- Powerful language is sometimes used to manipulate a situation to someone's favour.
  - Self-Statement: "Just roll with the punches, I'll let him/her embarrass him/herself."
- If you see the conflict building to a verbal attack, try to meet privately to avoid the person "plating to the galleries" to save face or gain status from onlookers.
  - Self-Statement: "I'm on top of the situation, let's remove the audience."
- Redirect the emphasis to your willingness to listen by demonstrating attentive non-verbal, reflecting their feelings and asking open ended questions legitimizing their ideas.
  - Self-Statement: "I have to prove I am listening before I state my views."
- Ignore some statements, continue as if they were never said (not everything deserves a response).
  - Self-Statement: "I can only respond with a negative leading to more negatives."
- Spontaneous kindness or soliciting their solutions not only diffuses but gives them the message that you value their suggestions.
  - Self-Statement: "Try and break the issue down and ask their assistance."
- Verbally abusive people tend to talk rapidly. Repeating their statements verbatim slowly, slows them down and sometimes allows them to hear what they said.
  - Self-Statement: "I had better slow this down and make sure he/she knows what he/she is saying."
- Remember people may display their anger to you because they do not know who
  else to attack. It may be because you hold a position of authority or they simply
  feel safest directing it at you.
  - Self-Statement: "What are the underlying issues in this attack? I can be assertive without being aggressive by using 'I' statements instead of 'you' statements."

### **Dealing with the Problem**

The two problems that need to be dealt with are the cause of the altercation and the physical aggression used. Staff and students need be aware of the consequences of physical aggression, but the cause of the conflict is more difficult to deal with. More information will be provided by the parties involved once they are separated. Once the situation has been assessed, a list of strategies is used for the students to return to class. Suggestions: taking a walk, meeting with a mediator, time out.



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# **Dealing with Verbally Hostile Situations**

### Reflect

Staff must avoid a knee-jerking reaction when dealing with verbally hostile students. Staff must reflect prior to responding to the student. How you respond will determine what happens next.

### Respond

If you are responding to the verbally hostile student, do so carefully. At times no response is the most effective method. Speak in a calm, non-judgemental, non-sarcastic voice. Your body language should not intimidate the student, and the student's body language should not intimidate you.

# Anticipate

If the student has high baseline behaviour anticipate what the student's actions/objections will be. Think about what you are going to say, how you are going to say it, and where you want the interaction to take place.

### Avoidance

If a student is verbally hostile and the reason is valid, it is possible to recognize the student's concern. However, in the end you still need to deal with the student's vocabulary and style of comment.

### Prevent

The best method in dealing with hostile behaviour is to prevent it from happening. Students need to be instructed in the best and most effective ways to communicate. If there are ineffective or no strategies in place for effective communication, these need to be established.

#### **Hostile Students**

Staff possess several skills and strategies for dealing with hostile students. In a crisis, students may exhibit more than one type of behaviour at the same time. To deal effectively in a crisis, the individual must determine which is the most critical behaviour and deal with that one first. Once the situation is under control and tempers have cooled, you can deal with the secondary behaviours.

#### Anticipating Behaviour

Staff are aware of past behaviour in students. This information can be compiled in the schools' Worrisome Behaviour File and used to anticipate or prevent hostile behaviour:

- Students who have a history of conflict should be kept separate
- Monitor students
- A hostile, verbal exchange usually precedes physical aggression
- Be aware of body language, it provides feedback to the level of tension
- Students should be dealt with individually, be calm, use non-threatening language
- (see the VTRA Protocol for more information on the Worrisome Behaviour File)



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### Breaking It Up

Once an altercation has begun, instruct the students in a calm, clear voice to stop at once. The office should be contacted immediately if this is not successful. The students should be separated physically, however do not step between them. Trying to restrain one student only may not stop the fight. However, if one of the students is beaten and the other aggressor can be restrained, do so and wait for help to arrive. Other children in the class should be moved away from the fight as soon as possible.

### Cooling Down

Once the students have been physically separated, they should be placed in separate locations. The students may not be ready to talk of the incident right away, so it is important to know when they are ready. Body language plays in important part in this, and when the student appears more relaxed, this may be an appropriate time to talk about the incident. Always use a calm, non-judgemental reassuring voice. Forcing the students to talk before they are ready can release anger and frustration towards staff. It takes longer for someone to cool down than it does to get them excited.

# Dealing with Hostile Children: Suggestions for Parents and Staff

It can be alarming to notice that a child has reacted with anger or aggression to a situation. Dealing with this anger is something we can all learn to do. In helping our children to find ways to deal with difficult situations, we are helping them to develop both satisfying relationships with others and personal happiness.

#### Talk about it

- When you see your child respond with anger or aggressiveness, talk about it.
- Deal with the action rather than the person. "I am not pleased with what you did" rather than "I am not pleased with you". Explain why the action was an unacceptable response.
- Consistently reinforce the message "people are not for hitting, biting, or kicking".

#### Suggest alternatives

- Ask "What could you have done?"
- Walk away
- Count to ten
- Ask a grownup for help
- Tell the person not to call you a name

### Practice or roll-play the difficult situation

- Many situations in which children respond with violence happen because children are unsure of how to approach a situation like sharing, taking turns, or joining a gang.
- Isolate the situation which likely led to the problem. Very often confrontation happens when children first start to learn a social skill like sharing or joining in. The right words and the correct behaviour in the situation can be practiced.
- Role-play or practice both the incorrect responses and the appropriate responses. Discuss the child's feelings in each situation. It works!



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Watch for "early warning signs"

- Name calling should never be taken lightly as it may lead to a situation involving violence.
- Role-play or practice various responses to situations involving name calling. Ask
  your children to tell you whenever they're having problems with name calling.

Discuss "bullying" with your children

- Bullying is often violence and can involve both physical and emotional abuse of the victim.
- The message that must be given to our children is that "the only way to stop a bully is to tell a grownup who will listen to you and help you".
- Bullying is spread by silence and fear. Talking about it can stop it.

Help your children to identify and discriminate against violence in their everyday lives

- Watch what your children are watching on television. A half hour of practicing social skills will be ineffective against hours spent watching violence in cartoons and other television programs.
- Identify violent acts and state why you think certain shows, comics, music videos, and books are not suitable.
- Suggest alternatives to violent programs and comics.

Most of all, it helps to spend time with your children, listening to their concerns and helping them to discuss their problems.

#### **Violent Students**

Unpleasant as the prospect might be, there may come a time when you are faced with an incident involving a violent youth. Each incident is unique and will require some modification to the basic "response guidelines" that are outlined below. Similarly, the situation during an assaultive incident may change as the incident progresses and that change will require a different approach to the situation.

#### Some basics

- Approach the situation calmly, but with confidence; do not run. Your body language and your tone of voice should leave no doubt that you are in charge of the situation.
- Work in pairs; if you are called to attend a violent situation, it is always in your best interest to take along another staff member to assist you.
- As you approach, size up the situation; if there is a crowd, decide how you are
  going to disperse it. Onlookers can seriously escalate the conflict. Assign tasks,
  such as sending someone to report the incident to the office.
- Self-control; always remain in control during an altercation. If you are not in control of yourself (e.g. temper) you could have difficulty defusing the situation.
- Communication: choose your words carefully, listen intently, reflect the individual's feelings and be prepared to document everything verbatim once things "cool down". Don't make threats you can't back up.
- Identification: always be aware of visual and auditory signals (e.g. cat calls from on lookers) that might signal an escalation of a violent situation.
- Spontaneity: be prepared to alter your technique. Things happen quickly during a crisis.



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 Be patient: take as much time as is necessary to ensure the successful resolution of a violent situation.

# During the Incident

- Don't take it personally; no matter how aggravating and rude the verbal abuse, remember it is aimed at what you represent in the mind of the student, not who you are as a person.
- Remember that no one can go from boiling to cool immediately.
- Silence is a powerful tool; allow the student to do most of the talking.
- Be aware of body language; watch out for your own aggressive movements, or those which can be perceived as such.
- Never say "calm down" to someone who is upset; this implies that what the
  person is upset about is not worth the anger and that the person has no right to be
  upset. Instead say "what's the matter, how can I help you?" or try reflecting the
  feelings of the person(s) involved.
- Greet the person in a neutral, business-like, but friendly manner; approaching in a hostile manner will only escalate the situation.
- Follow your instincts; be prepared to alter your technique if the situation changes.
- Keep a sense of humour.
- Remain calm, cool, and collected throughout the "altercation"; be sure to give the appearance that you are in control of the situation.
- Allow the person a "graceful out". Always allow the person to "save face", especially if his/her friends are watching. Isolating the person and then talking to him/her is much better than admonishing him/her in front of an audience.

### **Intruders**

Approaching Unwelcome Visitors - Whenever possible: Approach in pairs

- person #1 makes contact gives directions/dialogue
- person #2 does not involve him/herself in dialogue
- person #2 provides security for #1 by monitoring all outsiders being approached
- person #2 does not allow him/herself to become distracted from his/her specific duty

### Approaching Vehicles

- First write down the license number and vehicle description as you approach.
- Do not stand directly in front or behind the vehicle.
- Avoid standing in the path of a door opening.
- Do not lean on the vehicle.
- If in doubt about whether to approach, don't, and call the police.

#### Contact with Unwelcome Visitors

- Identify yourself and ask the person if you can help them.
- Make your position clearly known (i.e. firm, fair and visitor's policy).
- Use a normal tone of voice.
- Do not be provoked into any action which may escalate the hostility.
- Advise the person of consequences for his/her failure to leave or comply.
- You need only once say "I am instructing you to leave the school property, if you do not leave, I will phone the police."



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- Watch for signs that the person you are dealing with is contemplating violence (i.e. making a fist, shoulder shifting, crouching, gazing into the distance as if not interested in you etc.).
- If there is a suggestion of violence, withdraw, call the police and monitor the situation. Ensure the safety of staff and students.
- If appropriate or available, use a cellular phone and camera.

# Persons in Possession of a Weapon

Most incidents involving weapons include knives. Very few incidents to date have involved firearms, although imitation and replica firearms are becoming more common. Most weapons discovered in schools by police belong to non-students, intruders, or school dropouts.

 School response to weapon use by students must be as outlined in the Violence/Threat Risk Assessment Protocol.

# **Providing Support for the Victim**

Anytime there is a crisis in our schools the Critical Incident Response Team will be notified through the VTRA Protocol. This team will then determine whether staff/student debriefing or counselling is required.

# Issues

# **Bullying Factors**

Factors influencing the incidence of bullying include:

- Low adult supervision during recess
- Lack of response by students who do not participate in bullying: no distinct rules about dealing with aggression
- Low involvement of principal with students
- Poor coherence between staff and principal and absence of involvement of students and staff in decision making

#### Family factors include:

- Parents' lack of involvement and warmth
- An absence of limits on aggressive behaviour
- Inconsistent and harsh punishment
- The child's nature

#### Intervention Programs

- Raise the awareness of bullying school wide through assemblies, class discussions, activities, and student driven poster campaigns.
- Clearly and specifically identify bullying as an issue. Name it, spell it out, and give concrete examples.
- Discuss what needs to happen in order to reduce incidents. Involve students in establishing anti-bullying guidelines.
- Mobilize the children who are neither bullies nor victims: they are the ones who can have the greatest impact on changing a school's climate.
- Once students can identify bullying situations, encourage students to help empower them with the skills and knowledge necessary to intervene.



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 Teach students how to solve problems in non-violent ways, promote non-violent conflict resolution, and cooperative operative interpersonal relationships as the norm.

# **Youth Gangs**

It is important to note that a vast majority of students are peaceful and law abiding. Only one to two percent is involved in violent crime, with small % on the fringe. However, it is equally important to be aware of and capable of dealing with the small active group of youth who are involved in criminal activity through youth gangs. Some research studies indicate that many young adults who gather in groups, or who may even call themselves a gang do not commit crimes. Despite this a 1991 survey of Canadian teenagers by Decima Research indicated that one in five teens had a frightening clash with a gang and one in ten had been assaulted or robbed by a gang.

Typically, youth gangs come in a diversity of shapes and forms from highly structured to those which "swarm" a victim for a jacket. Gangs are weapon-carrying and violent as well as weapon-free and largely innocuous. Eight factors most often reported why students join gangs are:

- power
- prestige
- peer pressure
- self-preservation
- pride
- money
- adventure
- limited life options

Because schools are places where large numbers of youth spend a great deal of time, it is not surprising that they are also sites of gang activity. Most students do not carry a lethal weapon, for the tiny fraction of students who do; their impact on a learning environment can be enormous. That's why it is important to raise awareness of gang-related violence, why it's important to develop prevention programs, and why it's also important to have intervention procedures in place.

# Warning Signs of Gang Membership and/or Drug Involvement

Many of these behaviours are adolescents' ways of showing they want independence and have nothing to do with gang affiliation or drug use. On the other hand, if several of these criteria fit your situation, there may be cause for concern. The adage "they'll grow out of it" no longer applies. Social learning must be structured. Young people need help in acquiring social skills such as communication, assertiveness, resistance skills, peer selection, decision making, critical thinking, low-risk choices, self-improvement, stress reduction, consumer awareness, self-esteem, appropriate behaviour, and others. Weaknesses in these areas increase the likelihood that a young person will be drawn away from the traditions and into activities that could harm themselves and others.

- Has your child recently developed behaviour problems at school?
- Has your child been absent overnight or longer? When they returned, did they



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- tell you where they had been and with whom?
- Is your child bringing home overnight guests friends who don't seem to like their own homes?
- Is your child bringing home unexplained items clothing, radios, bicycles or unexplained money? Often, the child will explain such items as loans from friends. Phone the parents and express your concerns. Young people succeed in anti-social behaviour because the adults in their lives generally do not demand accountability from them.
- Is your child cruel to animals, especially the family pet? The family pet will not hit back and is often used as a steppingstone to confrontations with people.
- Is your child demanding clothing which is not his or her normal dress? Don't assume that it is "just a look".
- Adolescent fashion statements, in every case, project a "political" statement.
   Remember! It's not a statement your young person may be aware of. Do all your child's friends dress the same way? Birds of a feather flock together and dress the same.
- Has your child exhibited sudden or unusual violence towards family members swearing at parents or hitting siblings?
- Is your child in conflict with the police?
- Has your child chosen to disassociate with someone they always referred to as "their best friend"?
- Has your child taken to wearing symbols? Do you know what these symbols mean?

# A Ten Step Plan to Prevent Gang Activity in Schools

Following are ten steps that can be used to prevent gang activity in schools. Although the source is an American journal, these strategies can be adapted to our situation. Adapting these strategies to your needs will go a long way toward making your school "gang proof". Hopefully, as schools apply these strategies over time, it will ensure that young people are provided a safe and secure learning environment, or at the very least, a "neutral zone" free of gang activities.

### Strategy #1: Be Honest

### Strategy #2: Get Smart

Principals need to become aware of the myriad of gang symbols, paraphernalia, and language. If you are familiar with these things' students cannot sneak things past you. Further, school policies and Student Codes of conduct should state clearly that the school will not tolerate gang symbols, paraphernalia, or any communication in gang language.

Strategy #3: Identify Your School's Leaders and Get Them on Your Side

If school leaders are not affiliated with gangs then those that are on the fringe will follow them.

#### Strategy #4: Don't Close Your Doors at 3:15

Encourage at risk and marginal students to take part in extracurricular activities.



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# Strategy #5: Work with Police

The RCMP knows the latest trends. It is also helpful if they develop relationships with at risk and marginal students.

# Strategy #6: Involve Transfer Students

Give new students to your school activities and opportunities that will help them feel they belong. A well-designed program (such as Peer Helpers) will help new youngsters acclimate – and help school officials identify student leaders and put their leadership to work in a positive direction.

# Strategy #7: Educate Your Teaching Staff

Any effective in-service program must include information on the latest gang activity in your community. Ask law enforcement personnel to update teachers periodically with the latest information on gang symbols. Young people are not likely to flaunt gang symbols and other identifiers in the presence of knowledgeable teachers. Gangs thrive on ignorance and that means knowledge is the teacher's most important asset.

# Strategy #8: Get Parents on Your Side

Parent support is critical to eliminating gang influence in the schools, but parent education is one of the most neglected areas of gang prevention. Parents have to learn to recognize the early signs of gang involvement too, and one of the school's responsibilities is to spread the word. Providing parent education sessions are an excellent tactical move. Not only do such sessions help build alliances between school and community, but they help parents become more perceptive, especially during early stage of gang involvement. Also, parent education is an opportunity to coordinate an activity with law enforcement and local government to convey to parents a consistent message about gangs.

#### Strategy #9: Find Role Models

Youngsters need more positive role models. Unfortunately for many of them, the primary source for role models is television. The school system can play a critical part in this area, providing not only guidance to our young people about inappropriate behaviour, but also the actual positive role modelling that are needed.

### **British Columbia's Gang/Youth Contact Line**

The "Youth Against Violence - Gang & Youth Contact Line" is a telephone line where you can call to get help or leave information about violence and crimes. You can call anytime, day or night. It's a safe and confidential way to help and share information to prevent crimes. If you want to leave your name and number, a youth police office will call you back. If you don't want someone to return your call, an officer will investigate the information you leave. Call the "Youth Against Violence - Gang & Youth Contact Line" if you feel threatened or scared or don't know what to do. You can call to report things before they happen or to prevent someone from getting hurt. Remember, no one ever must know you called, it's totally anonymous.



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How Does the Contact Line Work?

- Dial 1-800-680-GANG (1-800-680-4264).
- An answering machine will answer your call.
- Say what town or city you are calling from.
- Either leave anonymous information or leave your name and phone number so someone can call you back.

All calls will be handled confidentially by a police officer who works with youth in your community.

# **Home Visiting**

Some staff will visit clients in their homes. This may involve travelling to known trouble areas of a town and/or evening visits. The client may be an anxious aggressive parent who could act violently or in a threatening manner. Suggested precautions include:

- Following a working alone procedure.
- An itinerary of the employee's movements to be left with a responsible person.
- Periodic reporting to base or to a responsible person.
- Avoiding evening visits whenever possible.
- Checking clients' records beforehand to see whether the person or someone in the household is known to be potentially violent.
- Carrying a personal alarm.
- Visiting in pairs in some situations.

# 7.12 - Asbestos Management Program

Asbestos is a naturally occurring fibrous mineral found in certain types of rock formations. There are many different types of asbestos however the most common are chrysotile, amosite, and crocidolite. These can be found in approximately 3000 different building products including insulation, ceiling tile and floor coverings. Asbestos was used widely up until the late 1970s because of its incombustible properties and because it was inexpensive. However, exposure to asbestos fibre led to severe health issues so its use was banned.

Any material that contains at least 0.5% asbestos is considered an asbestos containing material (ACM). However, the amount of asbestos contained in building materials varies from 1% to 100%. Positive identification of asbestos containing material can only be done by instrumental analysis and as a result if a material is suspected of containing asbestos it will be assumed that it does until such time as testing proves otherwise.

The School District has surveyed all schools for commonly found ACM. Each school will be provided with an asbestos survey booklet which will be updated annually or as required.

While every attempt has been made to identify all ACM in our buildings, it is possible that some remains unidentified. For that reason, sampling will take place prior to a material being disturbed if there is any suspicion that it contains asbestos.



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# **Purpose**

This program has been developed to minimize the exposure of all Cowichan Valley School District staff and students to asbestos fibres. This includes work practices to monitor and maintain asbestos containing material, clean-up of released asbestos fibres, and prevention against accidental release fibres.

# **Asbestos Related Emergencies**

There are several ways in which asbestos can be released. These can include:

- Unintended disruption during regular maintenance.
- Pipe ruptures (from pipes insulated by ACM).
- Building envelope failures.

Should an asbestos release occur the following steps must be taken:

- Stop work and leave the area.
- Secure the area by closing and locking any doors.
- Contact the Operations Department immediately and inform them of the situation.
   If it is after hours contact Footprints Security at (250)709-7746 and ask them to contact Operations.
- Do not re-enter the area until instructed to do so by the Operations Department

### **Definitions**

**Asbestos** Includes chrysotile, amosite, crocidolite, tremolite, anthophyllite,

actinolite and any of these materials that have been chemically

treated or altered.

**ACM** Asbestos Containing Material. Any material that contains more

than 0.5% asbestos and vermiculite insulation if testing shows any

amount of asbestos.

Excursion

limit

Is 1.0 fibre per cubic centimetre of air as averaged over a sampling

period of 30 minutes as determined by the method prescribed by

OSHA and /or NIOSH, or by the equivalent method.

**Fibre** For our purposes Fibre will mean a particulate form of asbestos 5

micrometres or longer with a length to width ratio of at least 3 to 1.

**Friable ACM** Any asbestos containing material that is easily crumbled so as to

release fibres into the air.

**HEPA** High efficiency particulate air filter A filter capable of trapping and

retaining at least 99.97 percent of 0.3 micrometre diameter mono-

disperse particles.

**PACM** Presumed asbestos containing material.

**PEL** Permissible exposure limit.



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Surfacing material

Any material that is sprayed on, trowelled on, or otherwise

applied to surfaces.

TSI

Thermal system insulations ACM that is applied to pipes, fittings, boilers, breeching, tanks, ducts, or other structural components to

prevent heat loss or gain.

**TWA** 

Time Weighted Average. Is 0.1 fibre per cubic centimetre of air as an 8-hour time weighted average as determined by the method prescribed by OSHA and /or NIOSH, or by the equivalent method.

### **Health Affects**

Asbestos, while an excellent building material, has potential to cause serious health problems if inhaled. The most common illnesses associated with asbestos are lung cancer, mesothelioma (a rare cancer of the lining of the chest cavity) and asbestosis (non-cancerous fibrous scarring of the lung cavity). These illnesses only develop long after an exposure occurs, sometimes more than 20 years later. Most of these severe health problems have been experienced by workers who were exposed to high levels of asbestos in industries such as shipbuilding and mining.

The body has natural defences to eliminate asbestos and other small particles prior to them getting lodged in the lungs. However, activities such as smoking can impair this and as a result people who smoke can have 50 to 55 times the risk of getting lung cancer when they are exposed to asbestos than non-smokers are.

# **Exposure Limits**

No employee shall be exposed to an airborne concentration of asbestos in excess of 0.1 fibre per cubic centimetre of air as an eight (8) hour time-weighted average (TWA). Also, no employee shall be exposed to an airborne concentration of asbestos in excess of 1.0 fibre per cubic centimetre of air as averaged over a sampling period of thirty minutes. The 30-minute period shall be referred to as the Excursion Limit (EL). Determination of employee exposures shall be made from breathing zone air samples that are representative of the 8-hour TWA and 30-minute short-term exposures of each employee.

# Responsibilities

### **Operations:**

The Operations Department oversees the Cowichan Valley School District Health and Safety Program as well as any work that may involve asbestos. This includes:

- Bulk sampling of suspected ACM.
- Air sampling during maintenance activities.
- Provide training for affected employees.
- Create and revise the ACM inventory as required.
- Coordinating asbestos abatement projects with accredited asbestos abatement contractors.
- Provide appropriate equipment for in house projects.



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### Maintenance Staff:

Maintenance staff will perform maintenance activities in accordance with all applicable policies, procedures, and regulations. This includes those from the Cowichan Valley School District and those of regulatory bodies (such as WorkSafeBC). In addition, maintenance staff will:

- Attend asbestos training provided by the Cowichan Valley School District.
- Ensure that ACM (or suspected ACM) is not damaged.
- Report any damaged ACM (or suspected ACM) immediately to the Operations Department.
- Not clean up any asbestos release without proper training, equipment, and prior direction from the Operations Department.
- Not begin any work that might disturb any building material without first referring to the asbestos survey for that site to see if the material has been sampled or needs to be sampled.

# **Principals and Managers:**

- Ensuring the health and safety of employees under their direct supervision by providing information, instruction, training, and supervision necessary to carry out work safely for themselves and others at the workplace.
- Ensuring all applicable written safe work procedures are followed.
- Prohibiting work that disturbs building materials at asbestos-containing sites without prior approval of the Operation Department.
- Reporting and investigating exposure incidents.
- Sharing the information about asbestos work at the site with the site Health & Safety Committee.

# **Employees are responsible for:**

- Following all written safe work procedures.
- Attending and participating in education or training opportunities regarding asbestos and this district's Asbestos Management Program.
- Reporting all signs of damaged/disturbed asbestos-containing materials.

#### **Maintenance Activities**

Operations will perform an asbestos survey (on a continuing basis) in order to determine the asbestos inventory for each district building. Any suspect materials found that do not appear on the list will be tested for asbestos. Certain building materials that were installed prior to 1990 must be treated as ACM unless testing confirms otherwise. These include, but are not limited to:

- Thermal system insulation
- Sprayed on and trowelled on surfacing material
- Asphalt flooring
- Vinyl flooring
- Fireproofing



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#### Asbestos Abatement

Asbestos abatement activities include:

- Removal
- Enclosure (permanent airtight barrier to prevent the release of asbestos fibres)
- Encapsulation (adhesive surface treatment to prevent the release of asbestos fibres)

Any asbestos abatement must be performed in accordance with all applicable regulations.

#### Renovations

Prior to the start of any renovations, the area affected must be inspected for ACM. Using the Asbestos Survey as a guide, the individuals performing the renovation will inspect all material that will be disturbed during the work. Any ACM found that will be disturbed during the work needs to be reported to the Operations Department so that the correct measures can be taken. Any material found that is suspected as being an ACM must also be reported to Operations Department so that samples can be taken and tested.

If there is ACM near the work area it must be monitored to ensure that it is left undisturbed during the work.

#### Regular Maintenance

During regular maintenance, it may be necessary to remove or disturb ACM in order to complete the assigned task. In these instances, the services of an accredited asbestos abatement contractor will be used.

#### **ACM Inspections**

Once the asbestos-containing material is identified, it will be inspected on an annual basis and its condition recorded. Inspections will be done by a qualified employee.

#### **Risk Categories**

Asbestos work is separated into three categories.

#### Low Risk

Working with or in proximity to asbestos containing material if:

- The ACM is not being:
  - Cut, sanded, drilled, broken, ground down, or otherwise fragmented, or
  - Disturbed in such a way that fibres are made airborne.
- The work being done does not require the use of personal protective equipment in order to protect the worker from asbestos exposure.

#### Moderate Risk

A work activity, other than a high-risk work activity that involves working with or in proximity to asbestos-containing material if, at the time the work activity is being carried out, one or both of the following apply:

The asbestos-containing material is being



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- Cut, sanded, drilled, broken, ground down or otherwise fragmented, or
- Disturbed such that the asbestos-containing material may release airborne asbestos fibre.
- The work being done requires the use of personal protective equipment in order to protect the worker from asbestos exposure.

#### High Risk

Working with or in proximity to asbestos containing material where there is a high degree of control required in order to protect building occupants from exposure to asbestos fiber.

#### **Respiratory Protection**

The Cowichan Valley School District provides respirators that are designed to protect against asbestos exposure. These respirators are approved by CSA Standard CAN/CSA-Z94.4-93 (Selection, Use and Care of Respirators). While doing work that requires the use of a respirator, as regulated by WorkSafeBC, the employee will be required to wear a respirator. Fit testing of respirators will be done in accordance with WorkSafeBC regulations.

### Disposal

All asbestos abatement contractors are required to dispose of ACM waste in accordance with applicable federal, provincial, and local regulations:

- All materials must be disposed of in an approved landfill.
- Asbestos contaminated work clothing must be removed in change rooms and placed in sealed, labelled containers to prevent the dispersion of the asbestos into the ambient environment.
- Asbestos waste must be double bagged in approved asbestos disposal bags or wrapped in 6 mil polyethylene and securely sealed with duct tape.
- All waste must be labelled with asbestos warnings and a chain of custody form must accompany each shipment with a copy maintained in permanent files.

## **Training**

#### **General Awareness**

All Operations staff that may work in an area that contains asbestos will receive asbestos awareness training. This training will include:

- Information regarding asbestos and its various forms.
- Information on health effects associated with asbestos exposure.
- Location of asbestos containing material.
- Information on how to recognise damage, deterioration, and de-lamination of asbestos containing material.
- Contact information for District staff responsible for the Asbestos Management Program.

#### Asbestos Handling

Any Operations staff that may be required to perform work activities that will result in the disturbance of asbestos containing material will receive further training including:

- The proper methods of handling asbestos.
- Information on proper respiratory protection and the applicable federal, provincial, and local regulations.



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## 7.13 - Emergency Preparedness

Although rare, the possibility of emergency situations in British Columbia schools is very real. Events such as fires, earthquakes, and threats must all be planned for so that if they occur staff have procedures in place to deal with the eventuality. To accomplish this, the Cowichan Valley School District has developed/adapted two documents which are reviewed and updated annually.

### **Emergency Preparedness Plans**

To promote consistency within our schools, the Cowichan Valley School District has provided an Emergency Preparedness Plan template to all sites. This template is prefilled with procedures that are consistent district wide as well as providing sections that are site specific (which must be updated by each site annually).

At the beginning of each school year sites are required to review their plans, make any required changes/revisions, and then submit their plan to the Health and Safety Office.

Copies of the District template are available on the Cowichan Valley School District webpage under Health and Safety.

### **Emergency Procedures Flipbook**

As an addition to the Emergency Preparedness Plans the District has also prepared and distributed a Staff Guidelines – Emergency Procedures Flipbook. This document is an orange and yellow layered flipbook that outlines procedures for potential expected emergency situations that could take place in our schools. It is intended that these booklets be located near every phone so that in the event of an emergency they are readily available to assist staff in responding to the situation.

The Emergency Procedures Flipbook is reviewed annually and updated as required.

## 7.14 - Bullying and Harassment

On November 1<sup>st</sup>, 2013 WorkSafeBC enacted a new policy that aims to prevent or minimize workplace bullying and/or harassment.

As a result of this new policy the Cowichan Valley School District has adopted Administrative Procedure AP 172. Please refer to that policy for further information.



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### Reference and Cross Reference Material

Occupational Health and Safety Regulation

Part 4 General Conditions Items 4.21 – 4.23 Working Alone or In Isolation Section 6 Bio-hazardous Materials
Part 9 Confined Space
Part 10 De-energization and Lockout

Part 11

#### WorkSafeBC

Publication – Preventing Musculoskeletal Injury (MSI)

Cowichan Valley School District Website, Health and Safety Section

Fall Hazard Assessment

Biohazard Risk Identification Sheet

Biohazard Exposure Risk Assessment

Lockout Procedure poster

Musculoskeletal Injury Risk Assessment Worksheet

Working Alone Risk Assessment Tool

Appendix - Confined Space Hazard Identification Flow Chart

Safe Work Procedure

Check in Procedure Form

Safe Work Procedure - Bodily Fluids

Safe Work Procedure - Glove Removal

Canadian Centre for Occupational Health and Safety
OHS Answers/Health and Safety Programs



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## 8.01 - Personal Protective Equipment

During the course of a normal workday, employees may potentially be exposed to harmful substances and/or forces. While every effort is made to eliminate these hazards there are times when the only way to protect employees is with Personal Protective Equipment. Personal Protective Equipment in the District can vary in use and design from as simple as wearing pants to protect your legs to having to wear a half face respirator.

All employees are expected to ensure that they are wearing suitable clothing and equipment to provide adequate protection while they are working.

#### **General Protection**

#### **Eye Protection**

All employees must wear appropriate eye protection (eye goggles and/or face shields) when grinding, welding, cutting, weed eating, spraying, operating chain saws, where injury to the eyes may result from flying particles, dust, chemicals, gas, smoke, paint spray, fumes, hot oils, and ,any other hazard which may be present or suspected.

Eye goggles and/or face shields must be inspected by the employee before using to ensure that adequate protection will be afforded to them.

#### **Hand Protection**

All employees shall wear suitable hand protection (gloves/mittens) when handling materials likely to puncture, chafe, or irritate.

All employees exposed to bodily substances, infections, and/or infestations transmitted by continued skin contact shall use disposable latex/rubber gloves for hand protection to avoid contracting any associated illnesses.

#### **Hard Hats**

Any employee entering a work area where there is a risk of falling debris must wear a hard hat. Approved hard hats will be issued by the District however the employee must ensure that it is kept in a clean and functional condition.

#### **Hearing Protection**

All employees exposed to excessive noise, as set out by WorkSafeBC, while operating or working near school district equipment shall wear hearing protection to the standard set out in the Occupational Health and Safety Regulations.

All employees who by the nature of their job duties are routinely exposed to excessive noise shall receive an annual hearing test and when identified by WorkSafeBC receive additional hearing tests as required.

#### Leg Protection

All employees operating chain saws and bladed brush walkers must wear padded falling pants.



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#### **Foot Protection**

All employees working in an area where there is a hazard of injury to their feet shall wear safety (steel) toed work boots, properly laced up with pant legs fitted over the boot upper to protect from debris and/or chemicals getting into the boots. All employees working in an area where there is a potential for exposure to chemicals shall wear footwear that adequately protects his/her feet. In most cases a standard running shoe is sufficient (i.e.: no sandals, flip flops, or crocs etc.).

### 8.02 - Respiratory Protection Program

In an effort to protect staff from respiratory hazards any employee who is, or may be, exposed to concentrations of air contaminants that exceed applicable exposure or excursion limits will be provided with the appropriate respiratory protection.

All employees exposed to high concentrations of dust or noxious gases shall wear the appropriate respiratory equipment and be clean shaven.

### **Respiratory Protection Program**

In that there is a potential for some workers to be exposed to concentrations of air contaminants that may exceed acceptable exposure limits, the District has developed a respiratory Protection Program that includes:

- Conducting, documenting, and communicating the results of a District-wide risk assessment of all respirable hazards within the District.
- Identification of all employees who, through their work with the District, may be at risk of exposure to a respirable hazard.
- Providing instruction to at risk employees regarding the potential health and safety risks.
- Selection of personal respirators and/or respiratory protective equipment appropriate for the type of hazard likely to be encountered.
- Providing instruction and training to employees required to wear respirators regarding the use, limitations, care, inspection, and maintenance of the equipment.
- Initial and annual fit testing and any additional fit testing required when a new respirator has been acquired for an employee's personal use.
- Maintaining written records pertaining the identification and measurement of respirable hazards as well as employee education, training, fit testing, and skill proficiency.
- Annual program review.

### Responsibilities

#### **District Administration:**

District Administration is responsible to ensure that the risk assessment for respirable hazards is conducted district wide and that all affected employees receive training on respirator selection.



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#### **Supervisors and Managers:**

Supervisors and Managers are responsible to ensure that all employees under their direction are trained in the selection, use and care of respirators when required. As well, they are responsible to conduct a risk assessment in any case where there is a potential risk of a respirable hazard. Copies of these risk assessments must be forwarded to the Occupational Health and Safety Manager.

#### **Employees:**

Employees are responsible to abide by all training they are given with respect to respiratory use.

## **Identified Respiratory Hazards**

For a list of identified respiratory hazards found within the Cowichan Valley School District please refer to the appendix of this manual.

#### **Selection of Respirators**

The selection of respirators must be completed in accordance with CSA Standard CAN/CSA-Z94.4-93

## 8.03 - Shower and Eyewash Stations

Due to the hazards presented by some of the substances in our schools the School District has installed shower and eyewash stations in various key locations.

#### Responsibilities

#### **District Administration:**

District Administration is responsible to ensure that eyewash and shower stations are installed where required and that regular inspections take place to ensure proper operation.

#### Teachers:

Teachers are required to ensure that any eyewash or shower station in their classroom, lab or prep room is:

- Kept clear of obstructions.
- Remain free from tampering.
- Are not used for any reason other than the designed purpose.
- Are checked for proper operation on a regular basis.
- That students and others in the classroom are instructed in the location and use of each.
- Report any issues or damage to their supervisor immediately.

#### **Eyewash Stations**

For instructions on the proper use of shower and eyewash stations, please refer to the SWP – Shower & Eyewash Stations.



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### 8.04 - Personal Apparel

While the Cowichan Valley School District will make every effort to reduce and/or remove health and safety hazards, it is the responsibility of everyone to not increase the potential hazards within the workplace. Certain apparel and jewelry can increase a workers risk depending on the task at hand.

#### Clothing

All school district employees shall wear clothing appropriate to their work responsibilities. Employees shall not wear loose clothing around machinery due to the possibility of it being caught, tangled, and/or pulled into the machinery. Clothing made of synthetic material which would plasticize and stick to the skin when subjected to fire or heat should not be worn. Clothing soiled or contaminated with irritating oils or chemicals should be changed as soon as possible to prevent prolonged skin contact.

#### Footwear

All employees are responsible to provide and wear footwear suitable to their work environment that is made of material appropriate to the protection required as per any applicable regulations.

#### **Contact Lenses**

All employees who wear contact lenses must notify their supervisor of this fact.

No employee shall wear contact lenses where gases, vapors, dusts, or other material are present that may be absorbed by the contact lenses or cause harm or injury to the employee's eyes.

Teaching employees involved in instruction where gases, vapors, dusts, or other materials present maybe absorbed by contact lenses, shall inquire which students under their charge are wearing contact lenses and take necessary action to ensure these students do not expose their eyes to harm or injury.

#### Jewelry

Jewelry, including rings, bracelets, neck chains, etc. should not be worn while using tools or working around machinery or electrical equipment.

#### **Reference and Cross Reference Material**

Occupational Health and Safety Regulations Part 5.89 Part 8 – Respiratory Protection

Cowichan Valley School District Website, Health and Safety Section Appendix – Respiratory Hazards



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## 9.01 - Tools and Equipment

#### **General Requirements**

All employees and students using tools, power tools, or other similar type equipment shall have sufficient knowledge and have been thoroughly instructed in the proper operation of the tool, power tool, or equipment before using it. All employees and students using tools, power tools, and other powered equipment should observe the following general rules:

- Use hand and power tools that are maintained in proper working condition, are clean, sharp, and correctly lubricated. Worn or damaged tools are dangerous and must be repaired before using or replaced.
- Use the tool only for the purpose it has been designed.
- Do not attempt to bypass any manufacturer installed safety devices.
- Do not operate any power tools or equipment beyond its rated limits in an attempt to increase its capacity by using bypasses or modifications.
- Where the contact to moving parts of machinery or equipment could cause injury, maintenance including adjusting, cleaning, and/or lubricating shall not be done until that machinery or equipment is locked out. For further information see the District's Lock-out Program.
- Be sure the power-activating switch is in the "off" position before plugging a power tool into an electrical outlet.
- Ensure electrical cords are in good repair and provide proper grounding for tools/equipment.
- Do not use electric tools in wet conditions unless ground fault interrupt is installed.
- Always keep moving parts of power tools pointing away from the body.
- Be careful where tools are set down, don't put them where they can fall and cause injury to someone and never set a power tool down before it has stopped.
- Never leave a power tool, machine, or equipment running unattended.
- Ensure footing or working position is secure before using power tools and electrical cord is clear from interfering with the work.
- All abrasive tools, grinder stones, and discs are to have proper protective guards in place prior to using.
- Proper face/eye protection must be worn during all grinding or cutting operations.
- Ensure all loose clothing is tucked away so it won't interfere with or get caught in the equipment being used.
- Check grinder stones and discs daily and before use. Look for nicks, cracks, or other defects and ensuring grinder stones and discs are matched to the RPM rating of the equipment/machine as low RPM stone or discs on a high RPM grinder can shatter.
- Ensure hacksaw blades are adjusted to fit properly so blades will not buckle or break when pressure is applied, if the blade is dull or the blade has teeth stripped.



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## 9.02 – Various Equipment

#### **General Requirements – Chainsaw Operators**

- Shall not operate a chainsaw unless they have been properly trained to do so.
- Shall not cut material or objects higher than chest level.
- Shall ensure all required protective equipment is working properly when operating a chain saw.
- Will wear all required personal protective equipment prior to operating saw.

#### **General Requirements – Electrical Equipment**

- Power equipment electrical cords shall be routinely checked for breaks and tears in the insulation and cover material with necessary repairs being completed prior to use if cords are found to have breaks or tears.
- Electrical cords shall be placed where they won't be a tripping hazard and when not in use, stored away properly.
- Electrical plugs must be capped and have a grounding prong.
- Only those employees qualified or specially trained shall "transfer' repair or install electrical equipment in school district facilities.
- When "throwing" or shutting off a circuit breaker, always stand to one side.
- No employee shall commence work on any electrical equipment until the equipment has been shut off and lockout procedures initiated.

#### **General Requirements – Machine Guards**

- Employees shall ensure all machine guards are properly in place prior to operating any equipment.
- If a machine guard provided on a piece of equipment cannot afford the operator the proper protection due to damage and/or deterioration, a temporary method, offering equivalent protection as approved by WorkSafeBC shall be used.
- If no machine guard or equivalent protection normally part of the power equipment/machine is available and operational, the power equipment/machine shall be locked-out and not used until this situation is rectified.
- Employees shall not impair, or render ineffective, safeguards provided for the protection of themselves or others.

#### **General Requirements – Compressed Gas Welding**

- All employees and students required to work with compressed gas and welding
  equipment must be aware of associated hazards and know how to work safely
  with this equipment.
- All gas cylinders must be properly labeled at all times as to contents and related WHMIS information.
- All gas cylinders must be stored in a secure manner.

#### **General Requirements – Compressed Air**

- Compressed air shall not be used for blowing dust, chips, and/or any other substance from equipment, clothing being worn, or from any other material if any persons could be exposed to the air jet of material being blown as such exposure may result in injury and/or pose as a health hazard.
- When using compressed air, eye protection must be worn.



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- Hoses and tanks must not be pressured over the manufacturer's specifications.
- Couplings must be routinely examined to avoid accidental uncoupling through wear or damage.
- Must be stored in a secure manner.

### 9.03 – Automotive Hoists

The District recognizes that there may be hazards associated with the use of automotive hoists within both the work and educational setting and that the risk of injury may be eliminated with the implementation of regular hoist inspection and maintenance.

This inspection and maintenance shall include policies and procedures specific to preventative maintenance, regular inspections, operation, education and training in accordance with all applicable Occupational Health and Safety Regulations and in accordance with all requirements prescribed within the context of manufacturer's instructions.

#### **Definitions**

#### **ANSI**

ANSI stands for American National Standards Institute. They are the authors of "Standard for Automotive Lifts - Safety Requirements for Operation, Inspection and Maintenance, Reference ANSI/ALI ALOIM -1994.

#### **Automotive Lift Institute**

The Automotive Lift Institute is an authority on safe work practices associated with the maintenance, inspection and use of automotive hoists. They are the authors of the Manufacturer Instructions specific to the automotive lift(s) in use, Lifting It Right" Safety Video and Manual, Stock Number ALI/SM93.1, Safety Tips (card) Stock Number ALI/ST90 and the "Quick Reference Guide, Vehicle Lifting Points for Frame Engaging Lifts" Stock Number ALI/LP. Copies of their literature and training videos may be obtained by writing to Automotive Lift Institute, Inc., P.O. Box 33116 Indialantic FL. 32903-3116

#### **Automotive Hoists**

The term automotive hoist applies to any mechanical device designed to raise a vehicle off the ground.

#### Responsibilities

#### District Administration is responsible to ensure that:

Hoists are inspected annually.

#### Principals, Managers, and Supervisors are responsible to ensure that:

 Hoist-specific maintenance, operations and inspections are implemented and maintained in accordance with all manufacturer's instructions.



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- Staff working with, or near automotive hoists, receive education and training regarding the maintenance, inspection, and safe use of the equipment including lock out procedures.
- Each school automotive shop where an auto hoist is housed shall have the following standards and literature available for reference and training, as required:
  - o Manufacturer Instructions specific to the automotive lifts in use
  - Standard for Automotive Lifts Safety requirements for Operation Inspection and Maintenance, Reference ANSI/ALOIM – 1994
  - o "Lifting It Right" Safety Video and Manual, Stock Number ALI/SM93.1
  - Safety Tips (card) Stock Number ALI/ST90
  - "Quick Reference Guide, Vehicle Lifting points for Frame Engaging Lifts"
  - Section 14 Occupational Health and Safety Regulations

#### **Employees are responsible to ensure that:**

- When they are required to use automotive lifts, and/or work near automotive hoists they are responsible to ensure that they:
  - Understand the regulatory and manufacturers requirements for operating, inspecting, and maintaining the Districts automotive lifts and are proficient in the application of these requirements.
  - Understand the requirements for locking-out powered equipment when conducting any maintenance work or inspections where there is a potential for personal injury or injury to others and are proficient in the application of these requirements.

#### **Procedures**

#### **Training**

The Principal/Supervisor shall ensure that all employees (and students) who operate automotive lifts are instructed in the safe use and operation of the lift.

#### **Documentation**

A record of the training received by each employee shall be maintained by the Principal/Supervisor using the operator-training log. Supervising Automotive instructors are to maintain similar documentation for each student required to use an automotive lift.

#### **Operating Responsibilities**

Employees (and students) are required to:

- Only operate the automotive lift after being properly instructed/trained.
- Use all safety features provided on the automotive lift.
- Keep the lift and area clean and tidy as well as ensuring that operating procedures and load ratings are accessible.
- Automotive Instructors and Transportation mechanics shall inspect the automotive lifts on a monthly, weekly, and daily basis, in accordance with Health and Safety Regulations and all Manufacturer's instructions. Features inspected daily shall include:
  - Proper operation of lift controls, restraints, and locking devices



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- Any damage, deformation, or excessive wear of all components
- Evidence of hydraulic or pneumatic leaks
- Unusual noises, sudden movements, erratic operation, or evidence of chips or fillings during use
- Cracks or loose concrete around the floor anchor bolts

If any of the conditions described above are observed the automotive lift is to be taken out of service until appropriate repairs have been made by a qualified automotive individual.

#### **Inspections and Maintenance**

#### **Periodic Inspections**

Transportation mechanics and Automotive Teachers shall conduct monthly inspections of each automotive lift under their control (unless the manufacturer requires more frequent inspections) as recommended by the lift manufacturer.

#### **Annual Inspections**

Annual inspections of all District automotive lifts as outlined in the "Standard of Automotive Lifts, Safety requirements for Operations, Inspection, and maintenance (ANSI/LI/ALOIN-1994) and manufacturer specifications, will be carried out by a qualified automotive lift technician or inspector.

#### **Preventative Maintenance**

A preventative maintenance procedure is to be established (e.g. daily, weekly, monthly etc.) in accordance with the automotive lift manufacturer's recommendations to ensure the continued safe operation of the automotive lift. A record of each preventative maintenance procedure performed shall be completed by the responsible transportation mechanic/automotive instructor and maintained by the automotive lift.

#### Repair Maintenance / Records

Where it has been determined that repairs are required, a copy of the completed Monthly Inspection and the Maintenance Checklist shall be forwarded to the Principal or Transportation Manager who shall arrange to have the lift serviced by a qualified maintenance repair technician. Until the cause of the problem has been determined and the appropriate repairs have been made by qualified automotive lift personnel, the automotive lift shall remain locked out or tagged out according to the District's Lock-out procedures. A record of repairs made to the lift shall be completed by the qualified maintenance repair technician providing a full description of the repairs made noting any adjustments and parts replaced. A copy of the record shall be provided to the school or transportation office and maintained near the lift.

#### **Modifications**

There shall be no modification or reconstruction made to any automotive lift without the express written permission of the manufacturer.



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## 9.04 - Mobile Equipment

### **General Safety Information**

Mobile equipment shall include all equipment as defined in the Occupational Health and Safety Regulations Part 16 that is used by the District.

- Operators of mobile equipment are not to move loads unless everyone is clear, and all loads are properly secured.
- No employee shall stand or sit on the side of the tail gate of any moving equipment.
- Where seat belts are installed, they must be worn by employees when the equipment is in motion.
- The operator of a front-end loader shall ensure no one stands in the loader bucket while it is raised or in motion or uses the bucket as a platform.

## Requirements and Responsibilities:

#### All employees required to operate any mobile equipment shall:

- Possess all necessary licenses and/or certificates.
- Have received adequate instruction and demonstrated an ability to operate the equipment properly.
- Use the equipment for the designed and/or intended use.
- Examine the equipment before initial daily operation and thereafter as required, advising the supervisor of any defects or conditions that may affect the safe operation of this equipment



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## 10.01 - Spill Cleanup

If a spill occurs, the following points must be adhered to:

- All spills involving hazardous materials shall be guided by the appropriate Material Safety Data Sheet instructions for containment and disposal.
- Under no circumstances is sawdust to be used as an absorbent material for hazardous material spills.
- Emergency procedures to deal with accidental spills shall be established at each school district facility where there materials/substances are stored and/or used.

Procedures for spills involving hazardous materials used in the school district involve:

- Wear appropriate personal protective equipment.
- Use only an appropriate inert absorbent material.
- Ensure area where spill has occurred is well ventilated to reduce the accumulation of fumes.
- Place waste material into a secure labeled container.
- Close off area until the surface area has been washed down to ensure all spill material has been removed.
- Store waste containers in a safe, secure location and advise the Occupational Health and Safety Manager.

In some instances it may be necessary to have the local fire department attend to assist with the containment and clean-up of the hazardous material spills in some school district facilities. In these instances, the Operations Department must be informed.

## 10.02 - WHMIS Program

The Workplace Hazardous Materials Information System was developed to provide information on hazardous materials used in the workplace. Exposure to hazardous materials can contribute to a variety of health effects and occupational health and safety risks. Due to the seriousness of these risks, it is important that workers and employers know what hazards there are associated with products they are using.

There are 3 key elements to any WHMIS program, these are:

#### Labels

All controlled products must be labelled in accordance with WHMIS regulation.
 These labels must include basic information such as contents and safety precautions.

Material Safety Data Sheets (MSDS)

 MSDS are technical bulletins which provide the worker with detailed information related to hazards and precautionary measures for that specific product.

#### Worker Education

 These are training and education sessions that provide the worker with instruction on hazards and work procedures.



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### Responsibilities

#### The Supplier:

- Provide MSDSs that are not more than 3 years old for all controlled products that they produce or sell.
- Ensure all containers of controlled products that they produce or sell have supplier labels attached to them.

#### The Employer:

- Provide training in specific safe work procedures to employees related to controlled products used in the workplace and ensure that workers understand the information on MSDS, supplier labels, and workplace labels.
- Ensure that all MSDS for controlled products in the workplace are kept up to date and that all controlled products are properly labelled with either supplier or workplace labels.
- Ensure that MSDS are readily accessible to workers.

#### **Site Administrators:**

- Ensure that all employees at their site are familiar with the location of the MSDS binder.
- Ensure that any and all MSDS updates are forwarded to the Health and Safety Office right away so that MSDS *fetch* can be updated.

#### The Worker:

- Is required to know and understand the information contained on MSDS.
- Make use of the knowledge gained through education and training in order to properly handle controlled products.
- Immediately notify the employer if labels for controlled products are found to be damaged or missing.

#### **MSDS**

#### All MSDS contain at least the following 9 sections:

- Product Information
  - o Product identifier
  - o Manufacturer and supplier
  - o Intended use
- Hazardous Ingredients
  - o Chemical names and percentages
  - Acute toxicity data
- Physical Data
  - o Boiling point
  - o Physical and chemical properties
- Fire and Explosion Hazard
  - o Details conditions that may result in explosion
  - o Information on fire suppression
- Reactivity Data
  - Names any substances where contact should be avoided



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- Toxicological Properties
  - Risks of entry to the body
  - o Possible health effects, both acute and long term
- Preventative Measures
  - o Required protective equipment
  - o Spill clean up
  - Safe handling
- First Aid Measures
  - o Details regarding immediate treatment after exposure
- Preparation Information
  - Who prepared the MSDS
  - When the MSDS was prepared

All Cowichan Valley School District employees have access to the MSDS *fetch* system for MSDS retrieval. This system can be accessed by:

- 1. MSDS Online:
  - i. <a href="http://msdsfetch.vsb.bc.ca">http://msdsfetch.vsb.bc.ca</a>
  - ii. Username: sd79cowichanvalley
  - iii. Password: 2507480861
- 2. Phone: (250)748-0861. You need to have:
- The product ID number which is available from the MSDS Directory binder at your worksite.
- Your fax number (include 250).

#### **New Products**

For the Cowichan Valley School District WHMIS program to work effectively, it will require the cooperation of all employees. Any school or site purchasing a new product to be used in the District must ensure that the MSDS for that product is forwarded to the Operations Department. Only in this way can we be certain that MSDS fetch is up to date with the products we are using.

At the same time, this also means that employees cannot bring in products from home. Without the proper paperwork there is no way of knowing the hazards associated with these products or any incompatibilities they might have.

### **Hazardous Product Storage and Handling**

It is imperative that all employees be aware of the specific storage requirements of the products they are using. If unsure the MSDS will detail what to be cautious of, such as:

- Organic oxidizers can cause combustibles to burn or increase their burning rate.
- Inorganic oxidizers are common and while they do not burn they can add oxygen to a fire. They should be kept away from organic materials and other oxidizers.
- Acids are corrosive properties and can create toxic emissions during a fire.
- Flammable materials need to be kept away from oxidizers and any source of ignition.



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All employees handling hazardous products have a responsibility to:

- Wear appropriate PPE as stated by the MSDS.
- Check containers regularly for leaks, reporting any problems immediately to their supervisor.
- Not mix the hazardous product they are using with anything unless specifically told to do so in the product directions.
- Keep all storage areas clean, neat, and secure from unauthorised individuals.

In the appendix a Chemical Storage Safety Checklist can be found. This is a safety do/don't checklist that will aid workers in maintaining safe storage areas.

#### **Emergency Response**

Risks associated with hazardous materials can be reduced by proper storage, adequate lighting and ventilation. However, in the event of an emergency it would also be helpful to have readily available:

- A copy of any applicable emergency response plans.
- MSDS for the specific products that are being used.
- An eyewash or an emergency shower, it is important to be familiar with the location of the nearest ones.
- Any applicable firefighting or spill clean-up equipment.

To avoid spills resulting from old or unused products, the Cowichan Valley School District will collect these products up for disposal on an annual basis. Site Administrators can contact Operations to arrange drop off or pick up.

#### Reference and Cross Reference Material

Occupational Health and Safety Regulation Part 5

Employee Health and Safety Manual Section 10.03 – MSDSfetch Appendix – Chemical Storage Safety Checklist

## <u> 10.03 – MSDSfetch</u>

Employers are required to ensure that Material Safety Data Sheets (MSDS) are readily available to all employees that may be at risk of exposure to hazardous products. To facilitate this, the Cowichan Valley School District has subscribed to MSDS *fetch*.

MSDS*fetch* is a system where any employee is able to request a current Material Safety Data Sheet for products used in the district. Sheets are available both by fax and online. An up to date MSDS directory is available in the office of each building. This directory is an alphabetical listing of the products used in many BC school districts and every product is given a Product ID#.



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#### **Procedure**

When Cowichan Valley School District staff is in need of an MSDS there are certain steps that need to be taken. Determine the Product ID#, and then you have two ways in which to access the MSDS fetch system.

#### Online

- Using an internet capable computer, go to http://msdsfetch.vsb.bc.ca/online/default.htm?page=mbrlogin
- Enter the districts user name and password
  - UN sd79Cowichanvalley
  - PW 2507480861
- Enter the product name to search for the MSDS

#### FaxBack

 Dial the FaxBack number (250-748-0861) and follow the voice menu to retrieve up to five MSDS each call.