



Our Journey is **Beyond Education**



February 9, 2021

Dear Parents/Guardians,

Family Safety Plan – School Bus Transportation

Although we do our best to ensure bus routes operate on schedule, situations can arise which contribute to delays, or in rare circumstances, the cancellation of a bus route.

Parents should develop a safety plan and ensure their children understand what to do if the school bus is late or does not arrive at the stop.

All route delays in excess of 20 minutes and route cancellations will be posted on [Twitter](#) (@TransportSD79) at www.sd79.bc.ca and Parents/Guardians will be notified by email.

An example of a Family Safety Plan would be:

1. Teach your child how to travel safely to, from and while waiting at the bus stop.
2. Ensure your child is prepared for the seasonal weather conditions they may face while waiting for the bus.
3. Explain that they may have to wait UP TO 20 minutes, as the bus route may be delayed.
4. Have a safe location for your child to return to (home or a neighbor's), in the event the school bus does not arrive after 20 minutes.
5. Check your email messages for route delay or cancellation updates.
6. Contact the Transportation Dispatchers by phone at 250-748-1066 ext 273 (am) and ext 276 (pm) if you are unsure of delays or cancellations.

If you no longer require transportation services, and do not want to receive email notifications please email transportationregistration@sd79.bc.ca to cancel service.

Questions and/or comments regarding the Family Safety Plan can be directed to the Transportation Manager at transportationmanager@sd79.bc.ca or 250-748-0321 ext 275.

Sincerely,

Selena Hayes
Transportation Manager

